



# Commercial Accommodation Monitor:

## February 2019

Bay of Plenty

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## Preface

Commercial Accommodation Monitor: February 2019 – Bay of Plenty presents comprehensive and impartial information on short-term commercial accommodation for the Bay of Plenty Regional Tourism Organisation (RTO) area, from the Accommodation Survey. This survey is run by Stats NZ on behalf of the Ministry of Business, Innovation & Employment.

The data relates to the areas covered by the following local authorities:

- Tauranga City
- Western Bay of Plenty District

Comparisons of monthly data with the same month of the previous year need to be treated with caution, as data for one period may be influenced by events for which there is no equivalent in the previous period (eg Chinese New Year, Easter).

More data and commentary is available on the stats NZ website ([www.stats.govt.nz](http://www.stats.govt.nz)).

The March 2019 monitor will be released on 14 May 2019.

Liz MacPherson  
Government Statistician

## Standards and further information

### Percentage changes

Percentage movements are, in a number of cases, calculated using data of greater precision than that published. This could result in slight variations.

### Rounding procedures

On occasion, figures are rounded to the nearest thousand or some other convenient unit. This may result in a total disagreeing slightly with the total of the individual items as shown in tables. Where figures are rounded the unit is in general expressed in words below the table headings, but where space does not allow this the unit may be shown as (000) for thousands, etc.

### Source

All data is compiled by Stats NZ, except where otherwise stated. Both administrative and survey data has been used in this report.

### Liability

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# 1 Highlights

## Monthly highlights

In February 2019 compared with February 2018:

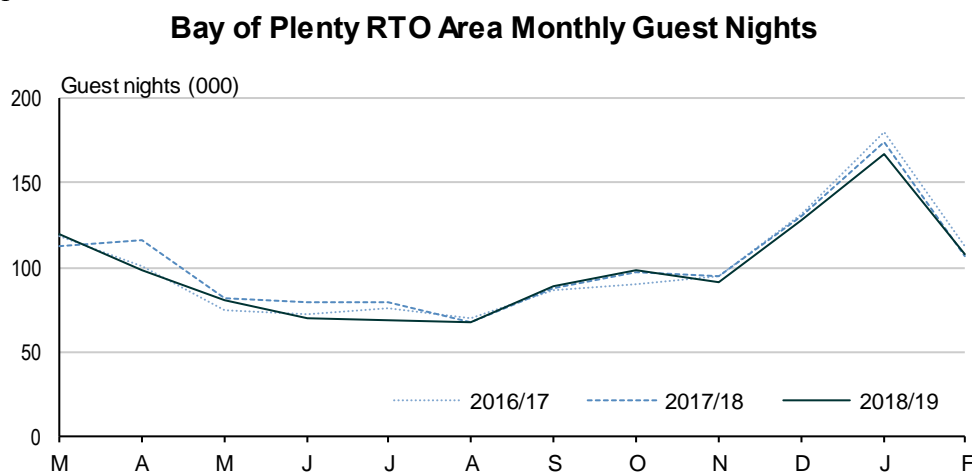
- Guest nights rose 0.2 percent to 107,402
- International guest nights fell 0.1 percent to 31,089
- Domestic guest nights rose 0.3 percent to 76,313
- The average length of stay rose from 2.60 nights to 2.76 nights
- The overall occupancy rate rose from 45.8 percent to 47.1 percent
- The occupancy rate, excluding holiday parks, was 62.5 percent in February 2019
- Accommodation capacity, excluding holiday parks, rose 0.2 percent.

## Response rates for February 2019

The response rate for the Bay of Plenty RTO area was 87 percent for February 2019.

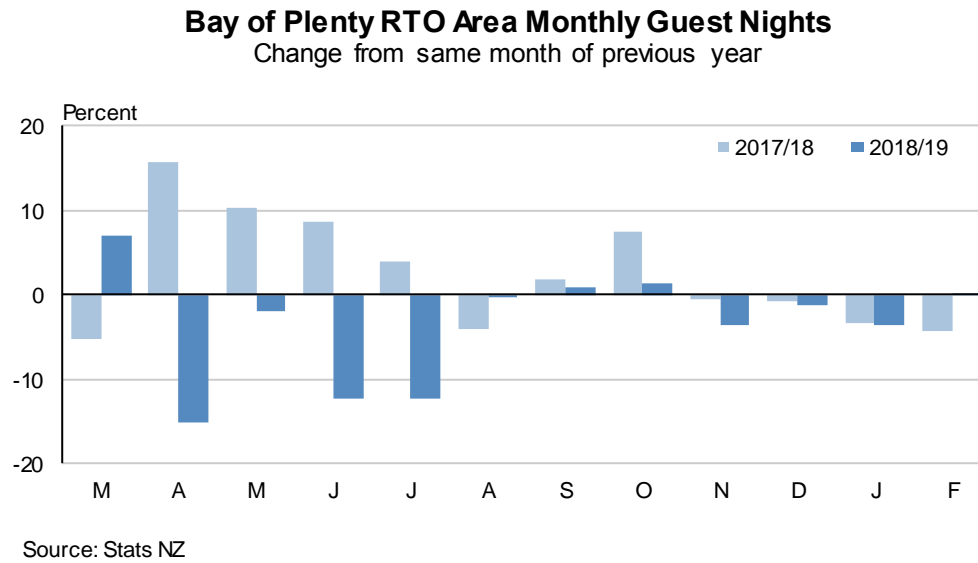
The proportion of the origin-of-guest estimate from unadjusted data was 82 percent.

Figure 1.1



Source: Stats NZ

Figure 1.2



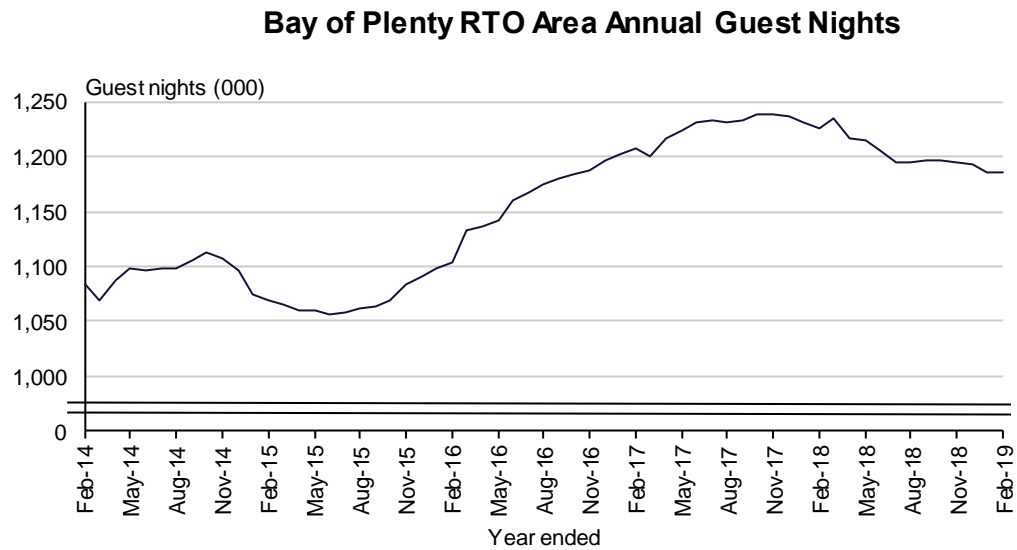
## Year ended highlights

For the year ended February 2019 compared with the previous year:

- Guest nights fell 3.3 percent to 1,185,820
- International guest nights fell 6.1 percent to 306,907
- Domestic guest nights fell 2.3 percent to 878,913
- The average length of stay rose from 2.67 nights to 2.76 nights
- The overall occupancy rate fell from 40.4 percent to 39.4 percent
- The occupancy rate, excluding holiday parks, was 54.7 percent for the year ended February 2019
- Accommodation capacity, excluding holiday parks, fell 1.0 percent.

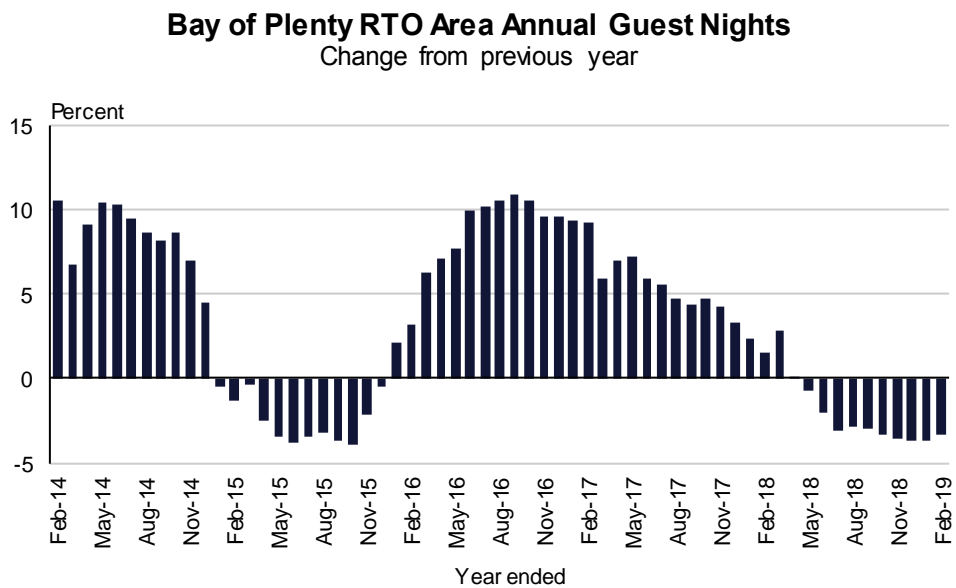


Figure 1.3



Source: Stats NZ

Figure 1.4



Source: Stats NZ

## 2 Accommodation variables

In February 2019, compared with February 2018, there was an increase of 0.2 percent in total guest nights for the Bay of Plenty RTO area. Holiday parks had the largest increase, followed by hotels. Motels had the largest decrease.

For the year ended February 2019, compared with the previous February year, total guest nights for the Bay of Plenty RTO area decreased 3.3 percent. Motels had the largest decrease, followed by hotels.

See table 2.1 for comparisons of data across the main accommodation variables.

Table 2.1

**Bay of Plenty Accommodation Variables***By accommodation type  
Monthly and year ended<sup>(1)(2)</sup>*

Accommodation type	Monthly			Annual		
	February		Percentage change	Year ended		Percentage change
	2018	2019		February 2018	February 2019	
Guest nights						
Total guest nights	107,226	107,402	0.2	1,226,155	1,185,820	-3.3
International	31,131	31,089	-0.1	326,918	306,907	-6.1
Domestic	76,095	76,313	0.3	899,237	878,913	-2.3
Hotels	13,936	15,667	12.4	164,805	156,356	-5.1
Motels/apartments	38,211	34,955	-8.5	450,840	424,636	-5.8
Backpackers	14,732	13,765	-6.6	157,584	155,138	-1.6
Holiday parks	40,348	43,016	6.6	452,926	449,690	-0.7
Occupancy rates <sup>(3)</sup> (%)						
Hotels	67.2	78.2	16.2	60.4	58.5	-3.1
Motels/apartments	75.9	68.2	-10.2	65.3	64.0	-2.0
Backpackers	51.3	48.9	-4.7	45.1	43.3	-3.9
Holiday parks	27.1	31.4	15.9	24.3	24.3	0.0
Total	45.8	47.1	3.0	40.4	39.4	-2.4
Total excluding holiday parks <sup>(4)</sup>	64.5	62.5	-3.1	56.5	54.7	-3.2
Average length of stay <sup>(5)</sup>						
Hotels	1.77	2.17	22.8	1.78	1.94	8.8
Motels/apartments	2.14	2.38	11.0	2.13	2.26	6.0
Backpackers	3.98	3.77	-5.2	4.22	4.24	0.5
Holiday parks	3.41	3.23	-5.3	3.85	3.63	-5.6
Total	2.60	2.76	6.3	2.67	2.76	3.5
Guest arrivals						
Hotels	7,892	7,226	-8.4	92,631	80,742	-12.8
Motels/apartments	17,860	14,713	-17.6	211,879	188,220	-11.2
Backpackers	3,704	3,651	-1.4	37,326	36,559	-2.1
Holiday parks	11,833	13,321	12.6	117,697	123,774	5.2
Total	41,289	38,911	-5.8	459,533	429,296	-6.6
Establishments						
Hotels	8	8	0.0	8	8	0.0
Motels/apartments	53	53	0.0	53	53	0.0
Backpackers	12	13	8.3	12	13	8.3
Holiday parks	17	16	-5.9	17	16	-5.9
Total	90	90	0.0	90	90	0.0
Capacity <sup>(6)</sup>						
Hotels	13,020	13,020	0.0	169,725	169,695	0.0
Motels/apartments	26,684	26,460	-0.8	352,376	338,474	-3.9
Backpackers	25,592	25,956	1.4	327,616	333,342	1.7
Holiday parks	65,604	64,064	-2.3	852,710	850,428	-0.3
Total	130,900	129,500	-1.1	1,702,427	1,691,939	-0.6

(1) Reclassifications, new businesses, ceased businesses, and temporary closures may affect figures.

(2) Irregular events, such as airshows and Easter, may affect percentage changes and other figures.

(3) Occupancy rates are calculated as the ratio of used stay-unit nights to available stay-unit nights.

(4) Holiday parks often have high capacity and can mislead when included in total occupancy rates.

(5) Average length of stay is calculated as the ratio of guest nights to guest arrivals.

(6) Capacity is calculated as the number of available stay-units multiplied by the number of days in the month.

**Symbol:**

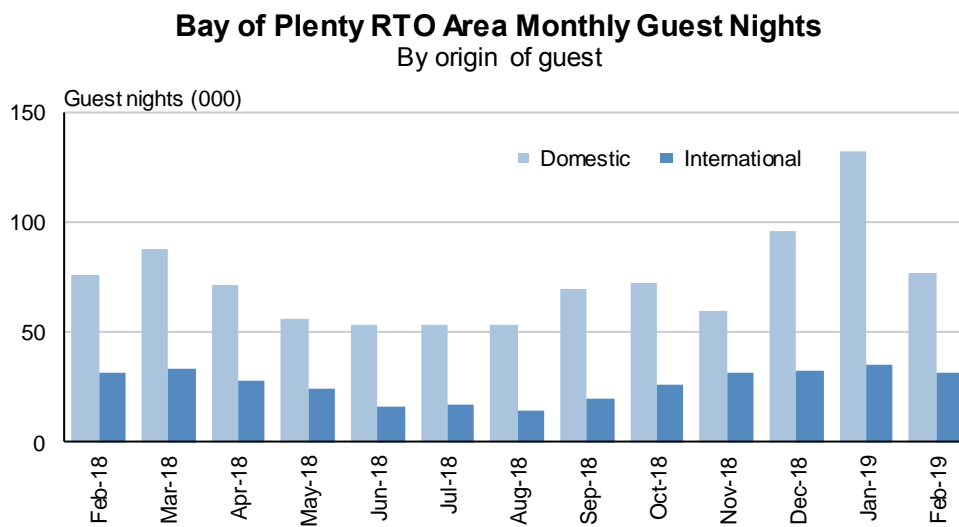
C confidential

### 3 Origin of guests

In February 2019, international guests accounted for 28.9 percent of all guest nights in the Bay of Plenty RTO area. When compared with February 2018, the number of international guest nights spent in the area in February 2019 was down 0.1 percent to 31,089. Domestic guest nights increased 0.3 percent, to 76,313, for the same period.

The proportion of the origin-of-guest estimate from actual data was 82 percent for February 2019.

Figure 3.1



Source: Stats NZ

Table 3.1

**Bay of Plenty and New Zealand Monthly Guest Nights***By origin of guest*

		Bay of Plenty RTO <sup>(1)</sup> area			New Zealand		
		Origin of guest		Total	Origin of guest		Total
		Domestic	International		Domestic	International	
Month							
2018	Feb	76,095	31,131	107,226	1,938,307	2,092,637	4,030,944
	Mar	87,268	33,039	120,307	2,180,388	1,996,067	4,176,455
	Apr	70,892	27,516	98,409	1,860,719	1,569,372	3,430,091
	May	56,245	24,125	80,370	1,493,682	1,047,474	2,541,156
	Jun	53,538	15,795	69,333	1,443,331	824,407	2,267,738
	Jul	52,789	16,433	69,222	1,688,075	989,310	2,677,385
	Aug	52,750	14,142	66,892	1,571,502	952,679	2,524,181
	Sep	69,157	19,501	88,658	1,701,704	1,046,180	2,747,884
	Oct	72,562	25,699	98,261	1,954,146	1,314,205	3,268,352
	Nov	59,460	31,518	90,977	1,804,941	1,730,166	3,535,107
	Dec	95,896	32,687	128,583	2,289,702	1,908,866	4,198,568
	2019	Jan	132,045	35,361	167,406	2,879,204	2,088,517
Feb		76,313	31,089	107,402	1,988,788	2,026,586	4,015,374
Percent change from the current month of the previous year							
		0.3	-0.1	0.2	2.6	-3.2	-0.4
Year ended							
February 2018		899,237	326,918	1,226,155	22,184,057	17,431,855	39,615,912
February 2019		878,913	306,907	1,185,820	22,856,181	17,493,830	40,350,011
Percent change from previous year							
		-2.3	-6.1	-3.3	3.0	0.4	1.9

(1) Regional tourism organisation

## 4 National results

In February 2019, a total of 4,015,000 guest nights were spent in short-term commercial accommodation in New Zealand, a decrease of 16,000 nights (0.4 percent) from February 2018. North Island guest nights were unchanged (up 1,000 or 0.0 percent) while the South Island recorded a decrease (down 17,000 or 0.9 percent).

Two of the four accommodation types recorded a decrease in guest nights in February 2019, compared with February 2018.

Backpackers had the largest decrease in guest nights (down 25,000 or 4.6 percent), followed by motels (down 20,000 or 1.6 percent). Holiday parks had the largest increase in guest nights (up 18,000 or 1.9 percent), followed by hotels (up 12,000 or 0.9 percent).

For the year ended February 2019, there were 40,350,000 guest nights, an increase of 734,000 (1.85 percent) from the previous February year.

Refer to Table 4.1 for comparisons of data.

Table 4.1

### Bay of Plenty and New Zealand Guest Nights

*By accommodation type  
Monthly and year ended*

Accommodation type	Total guest nights			Percentage change	
	2017	2018	2019	2017 to 2018	2018 to 2019
<b>February month</b>					
<b>Bay of Plenty RTO area</b>					
Hotels	18,995	13,936	15,667	-26.6	12.4
Motels	39,238	38,211	34,955	-2.6	-8.5
Backpackers	11,809	14,732	13,765	24.8	-6.6
Holiday parks	42,078	40,348	43,016	-4.1	6.6
Total	112,119	107,226	107,402	-4.4	0.2
<b>New Zealand</b>					
Hotels	1,256,915	1,327,592	1,339,812	5.6	0.9
Motels	1,220,328	1,235,928	1,215,591	1.3	-1.6
Backpackers	550,634	540,872	515,807	-1.8	-4.6
Holiday parks	921,250	926,552	944,164	0.6	1.9
Total	3,949,127	4,030,944	4,015,374	2.1	-0.4
<b>Year ended February</b>					
<b>Bay of Plenty RTO area</b>					
Hotels	174,708	164,805	156,356	-5.7	-5.1
Motels	439,795	450,840	424,636	2.5	-5.8
Backpackers	162,359	157,584	155,138	-2.9	-1.6
Holiday parks	430,028	452,926	449,690	5.3	-0.7
Total	1,206,890	1,226,155	1,185,820	1.6	-3.3
<b>New Zealand</b>					
Hotels	13,573,064	14,082,085	14,467,280	3.8	2.7
Motels	12,129,668	12,327,920	12,474,278	1.6	1.2
Backpackers	5,161,818	5,186,673	5,011,726	0.5	-3.4
Holiday parks	7,675,525	8,019,234	8,396,727	4.5	4.7
Total	38,540,076	39,615,912	40,350,011	2.8	1.9

## 5 Regional comparison

In February 2019, Rotorua recorded the largest decrease in guest nights (down 15,000 or 6.7 percent) from February 2018. This was followed by Taupo (down 10,000 or 8.8 percent), Dunedin (down 9,000 or 8.8 percent), Northland (down 6,000 or 2.9 percent), and Wanaka (down 6,000 or 5.7 percent).

Nelson-Tasman recorded the largest increase (up 8,000 or 4.4 percent), followed by Mackenzie (up 6,000 or 6.5 percent), Gisborne (up 5,000 or 14.9 percent), Wellington (up 5,000 or 1.9 percent), and Coromandel (up 5,000 or 4.4 percent).

Table 5.1

**Regional Tourism Organisation Areas' Monthly Guest Nights***By origin of guest*

RTO area	February guest nights								
	Domestic			International			Total		
	2018	2019	Percent age change	2018	2019	Percent age change	2018	2019	Percent age change
Northland	121,948	124,075	1.7	90,776	82,429	-9.2	212,723	206,504	-2.9
Auckland	320,600	309,682	-3.4	345,353	357,405	3.5	665,953	667,086	0.2
Coromandel	61,727	69,261	12.2	41,688	38,684	-7.2	103,415	107,945	4.4
Waikato	89,352	98,420	10.1	44,912	37,854	-15.7	134,265	136,274	1.5
Bay of Plenty	76,095	76,313	0.3	31,131	31,089	-0.1	107,226	107,402	0.2
Rotorua	94,600	98,052	3.6	130,724	112,171	-14.2	225,324	210,223	-6.7
Taupo	63,823	53,375	-16.4	52,150	52,428	0.5	115,973	105,803	-8.8
Whakatane-									
Kawerau	16,100	21,615	34.3	7,863	6,616	-15.9	23,962	28,231	17.8
Gisborne	25,287	29,840	18.0	7,103	7,386	4.0	32,390	37,227	14.9
Taranaki	45,179	50,770	12.4	13,932	12,639	-9.3	59,112	63,408	7.3
Hawke's Bay	75,762	80,567	6.3	41,693	36,040	-13.6	117,455	116,607	-0.7
Ruapehu	23,359	21,499	-8.0	21,251	20,698	-2.6	44,610	42,197	-5.4
Manawatu	40,254	44,309	10.1	10,248	7,864	-23.3	50,502	52,173	3.3
Whanganui	12,883	17,047	32.3	5,510	5,226	-5.2	18,393	22,273	21.1
Wairarapa	20,317	21,691	6.8	6,543	5,647	-13.7	26,860	27,338	1.8
Kapiti-Horowhenua	21,826	24,913	14.1	5,653	6,449	14.1	27,479	31,362	14.1
Wellington	140,795	149,459	6.2	103,229	99,228	-3.9	244,024	248,687	1.9
Marlborough	48,866	45,483	-6.9	46,679	46,124	-1.2	95,544	91,606	-4.1
Nelson-Tasman	88,583	101,960	15.1	89,903	84,370	-6.2	178,487	186,330	4.4
Canterbury	183,376	181,479	-1.0	227,915	232,103	1.8	411,291	413,582	0.6
Hurunui	22,075	21,822	-1.1	16,225	13,696	-15.6	38,300	35,518	-7.3
Mackenzie	19,831	21,395	7.9	64,438	68,377	6.1	84,269	89,772	6.5
Timaru	17,873	16,326	-8.7	15,126	13,452	-11.1	32,999	29,778	-9.8
West Coast	50,823	52,125	2.6	123,326	119,031	-3.5	174,150	171,156	-1.7
Wanaka	31,045	30,767	-0.9	73,418	67,740	-7.7	104,464	98,507	-5.7
Queenstown	79,556	77,242	-2.9	266,939	265,909	-0.4	346,495	343,150	-1.0
Waitaki	22,784	23,833	4.6	30,625	28,404	-7.3	53,409	52,237	-2.2
Central Otago	21,538	23,142	7.4	11,902	9,236	-22.4	33,440	32,378	-3.2
Dunedin	47,791	46,851	-2.0	56,182	47,952	-14.6	103,973	94,803	-8.8
Clutha	5,516	6,448	16.9	5,996	6,154	2.6	11,512	12,602	9.5
Fiordland	21,107	21,208	0.5	74,874	75,157	0.4	95,981	96,365	0.4
Southland	27,635	27,823	0.7	29,330	29,030	-1.0	56,965	56,853	-0.2
<b>Total</b>	<b>1,938,307</b>	<b>1,988,788</b>	<b>2.6</b>	<b>2,092,637</b>	<b>2,026,586</b>	<b>-3.2</b>	<b>4,030,944</b>	<b>4,015,374</b>	<b>-0.4</b>



Table 5.2

**Regional Tourism Organisation Areas' Monthly Occupancy Rates<sup>(1)</sup>***By accommodation type*

RTO area	February 2019 occupancy rate					
	Accommodation type					
	Hotels	Motels	Backpackers	Holiday parks	Total	Total excluding holiday parks <sup>(2)</sup>
	Percent					
Northland	69.9	73.5	43.5	25.5	40.3	63.4
Auckland	85.8	72.9	65.6	28.1	72.6	78.5
Coromandel	56.8	67.2	30.9	29.6	35.9	50.9
Waikato	72.0	70.3	51.2	27.8	52.3	66.1
Bay of Plenty	78.2	68.2	48.9	31.4	47.1	62.5
Rotorua	85.4	79.3	37.9	38.8	59.6	65.2
Taupo	70.8	73.4	52.6	25.6	52.1	65.1
Whakatane-Kawerau	C	77.5	C	15.9	28.8	68.1
Gisborne	C	72.4	C	14.6	29.5	63.8
Taranaki	55.3	65.8	35.7	33.6	47.2	56.2
Hawke's Bay	79.9	78.1	60.6	35.9	58.6	73.4
Ruapehu	61.8	38.8	25.2	43.8	38.1	36.9
Manawatu	50.0	67.7	C	C	47.4	C
Whanganui	C	71.5	67.1	C	47.5	C
Wairarapa	C	69.2	C	23.0	38.4	58.6
Kapiti-Horowhenua	C	73.9	C	20.1	29.5	40.0
Wellington	84.1	79.9	C	C	75.6	C
Marlborough	82.2	83.0	58.8	47.0	63.1	73.6
Nelson-Tasman	80.3	84.1	69.6	37.0	55.6	77.1
Canterbury	84.0	81.4	56.9	30.5	59.5	74.4
Hurunui	59.9	62.7	28.9	27.1	39.2	49.3
Mackenzie	C	75.6	C	61.1	74.4	81.1
Timaru	C	74.6	C	27.1	43.7	66.8
West Coast	71.9	79.3	54.1	48.3	62.6	68.3
Wanaka	76.2	91.7	87.5	46.9	64.7	84.7
Queenstown	91.1	77.8	79.7	55.7	80.8	84.7
Waitaki	58.9	77.4	57.3	10.4	21.6	65.9
Central Otago	59.3	82.3	27.1	10.8	22.7	57.4
Dunedin	82.6	84.7	50.6	55.0	71.9	76.3
Clutha	C	62.2	C	30.1	45.4	60.0
Fiordland	87.4	82.2	71.3	70.3	76.1	79.5
Southland	62.5	66.9	51.4	35.1	52.8	60.8
<b>Total</b>	80.7	75.0	56.2	30.5	56.6	71.4

(1) Occupancy rates are calculated as the ratio of stay unit nights to monthly capacity.

(2) Occupancy rates excluding holiday parks are included because the capacity of holiday parks can distort the total occupancy rates.

**Symbols:**

C confidential

... not applicable

## 6 Local authority area results

Table 6.1 shows results for the individual local authority areas in the Bay of Plenty RTO area.

Table 6.1

### Local Authority and Bay of Plenty Accommodation Results<sup>(1)</sup>

Accommodation type	February 2019 results				
	Establish-ments	Capacity	Guest Nights	Average stay length	Occupancy rate
	Number			Days	Percent
Western Bay of Plenty District					
Hotels	-	-	-	-	-
Motels	9	2,632	2,150	2.02	47.76
Backpackers	5	13,356	3,865	C	27.97
Holiday parks	10	37,856	20,487	C	21.15
<b>Total</b>	24	53,844	26,502	3.21	24.14
Tauranga City					
Hotels	8	13,020	15,667	2.17	78.16
Motels	44	23,828	32,805	2.40	70.41
Backpackers	8	12,600	9,900	C	71.15
Holiday parks	6	26,208	22,529	C	46.13
<b>Total</b>	66	75,656	80,900	2.64	63.46
Bay of Plenty Regional Tourism Organisation area					
Hotels	8	13,020	15,667	2.17	78.16
Motels	53	26,460	34,955	2.38	68.16
Backpackers	13	25,956	13,765	3.77	48.93
Holiday parks	16	64,064	43,016	3.23	31.37
<b>Total</b>	90	129,500	107,402	2.76	47.11

(1) The Accommodation Survey is designed at the regional (RTO by accommodation type) level to meet data quality standards. Care should therefore be taken with data at the local authority level.

**Symbol:**

C confidential

... not applicable

## 7 Accommodation Survey technical notes

### Data source

We collect data from accommodation providers or their representatives each month, mostly via a postal survey.

### Coverage

The Accommodation Survey covers most short-term commercial accommodation in New Zealand.

The target population for this survey is all accommodation providers with the following characteristics:

- operating on a commercial basis
- providing mainly short-term (less than one month) accommodation
- economically significant (generally meaning being GST-registered and having a turnover of at least \$30,000 per year)
- included in class 4400 (accommodation) or class 4520 (pubs, taverns, and bars) in ANZSIC06 (Australian and New Zealand Standard Industrial Classification 2006)
- classified to 'hotels', 'motels', 'backpacker accommodation', or 'holiday parks'.

Excluded:

- hosted accommodation (such as 'bed & breakfast' establishments)
- marine vessels (such as cruise ships)
- private dwellings
- tramping huts (non-commercial)
- event-specific accommodation (such as temporary campervan parks)
- businesses that cease operation or no longer provide short-term commercial accommodation
- businesses that temporarily shut down (eg for renovations) – we remove them from the survey until they re-open.

### Accommodation type classification

The predominant capacity provided by a business determines the accommodation type. For instance, if the business provides both motel and camping ground accommodation, but the majority of its stay units are motel rooms, then we classify it as a motel. We use the New Zealand Accommodation Classification, broadly defined below:

- hotels (including resorts)
- motels (including motor inns and serviced apartments)
- backpacker accommodation (including short-stay hostels)
- holiday parks (including caravan parks and camping grounds).

### Confidentiality

'C' symbols are used in the tables where information has been suppressed. We do not release data from individual businesses.

## Changes to survey content

Establishments may change the way they operate over time. If they do, they may be reclassified from one accommodation type to another. For example, if a holiday park adds sufficient motel units that it is operating more as a motel than a holiday park, it will be subject to reclassification to the 'motels' accommodation type. This type of change will tend to reduce surveyed guest nights and other figures for holiday parks (because there would be one fewer holiday park) while boosting guest nights and other figures for motels (because there would be one more motel).

Guest night and other movements, where the latest month is compared with the same month of the previous year, are affected for 12 months from the time that any reclassification is done. After 12 months, the reclassified establishment will appear in the same accommodation type in both comparison months.

Reclassifications of establishments are not the only changes that affect survey content and figures for the Accommodation Survey:

- When establishments temporarily cease operations, we take them out of the survey until they re-open. These changes affect figures for the number of establishments and available capacity.
- Businesses that start up, shut down, or move into or out of the short-term commercial accommodation industry also affect survey figures.

## Survey errors

This survey aims for 100 percent coverage of the accommodation businesses in New Zealand (a full census). However, in practice, the overall response rate is usually between 76 and 80 percent. We estimate values for the remaining units based on the characteristics of similar establishments in the same or similar regions. This introduces unknown errors into the estimates, and users of the data should bear this in mind. The size of these unknown errors is difficult to quantify.

Other errors include respondent error, and errors in coverage, classification, and processing. Our editing processes identify and remove many errors, but some will likely remain. We cannot quantify the effect of the remaining errors.

## Comparability

Accommodation Survey statistics are not always on the same basis as statistics from other sources. For example, 'average length of stay' in the Accommodation Survey is for all guests (domestic plus international), but in the [International Visitor Arrivals to New Zealand](#) reports, it is only for international guests.

## More information

For further information on the Accommodation Survey, refer to webpage <https://www.stats.govt.nz/topics/accommodation>