

## Video Interpreting Service call minutes (VIS)

March 2017 – May 2018

Month	Call minutes
Mar-17	17718
Apr-17	13511
May-17	17028
Jun-17	15459
Jul-17	14539
Aug-17	18396
Sep-17	14857
Oct-17	14258
Nov-17	15587
Dec-17	12177
Jan-18	13086
Feb-18	15732
Mar-18	18515
Apr-18	15283
May-18	18743

A VIS call is a phone call, where an NZSL user calls via Skype and asks the interpreter to place an outgoing phone call.

## Video Remote Interpreting Service call minutes (VRI)

March 2017 – May 2018

Month	Call minutes
Mar-17	1315
Apr-17	1380
May-17	1405
Jun-17	1672
Jul-17	1152
Aug-17	1777
Sep-17	1503
Oct-17	1587
Nov-17	1872
Dec-17	1301
Jan-18	942
Feb-18	2726
Mar-18	3536
Apr-18	2169
May-18	3083

A VRI call is usually booked online by an NZSL user, who wants to meet in person with a Hearing person, using the interpreting service through a device (laptop or tablet).