

Text based call minutes

March 2017 – May 2018

Month	Call minutes
Mar-17	16010
Apr-17	13880
May-17	16679
Jun-17	15207
Jul-17	17051
Aug-17	17885
Sep-17	17056
Oct-17	18290
Nov-17	17109
Dec-17	17830
Jan-18	20539
Feb-18	18235
Mar-18	19342
Apr-18	17304
May-18	17606

Includes call minutes for Internet Relay, Mobile Text Relay, text initiated TTY calls and text initiated customer service TTY calls.

Carry over call minutes (HCO and VCO)

March 2017 - May 2018

Month	Call minutes
Mar-17	1550
Apr-17	1622
May-17	1838
Jun-17	1285
Jul-17	1257
Aug-17	1069
Sep-17	930
Oct-17	858
Nov-17	1352
Dec-17	906
Jan-18	875
Feb-18	971
Mar-18	939
Apr-18	644
May-18	722

Voice initiated call minutes

March 2017 - May 2018

Month	Call minutes
Mar-17	534
Apr-17	383
May-17	655
Jun-17	690
Jul-17	524
Aug-17	655
Sep-17	434
Oct-17	538
Nov-17	428
Dec-17	373
Jan-18	376
Feb-18	380
Mar-18	401
Apr-18	392
May-18	423

Speech to speech call minutes

March 2017 - May 2018

Month	Call minutes
Mar-17	153
Apr-17	206
May-17	255
Jun-17	234
Jul-17	196
Aug-17	203
Sep-17	133
Oct-17	319
Nov-17	308
Dec-17	231
Jan-18	254
Feb-18	314
Mar-18	193
Apr-18	208
May-18	258