# Privacy of natural persons

Page 2: We will keep your information safe

Q1 Yes

Have you read and understood the Privacy Statement?

Page 3: About you

Q2

What is your name?

Andrew Henderson

# Q3

What is your email address? We may need to contact you for clarification on your submission, or regarding Official Information Act requests. Your email address will not be used for any other purpose.

# Privacy of natural persons

Q4 Organisation

Are you submitting as an individual or on behalf of an organisation?

Q5

If on behalf of an organisation, what is its name?

Dunedin Budget Advisory Service

Q6 Non-governmental organisation

If on behalf of an organisation, which of these best describes it?

Page 4: Proposed Definition for energy wellbeing

Q7 Agree

To what extent do you agree or disagree that the proposed definition for energy wellbeing is right for Aotearoa?

# Q8

Do you have comments on why have you chosen this answer?

Affordability is the main issue when energy is controlled by large companies

Q9 Strongly agree

To what extent do you agree or disagree with the inclusions in the proposed definition?

Q10 Respondent skipped this question

Do you have any comments on what is included in the definition?

Q11 Agree

To what extent do you agree or disagree with what is excluded by the definition?

# Q12

Do you have any comments on what is excluded by the definition?

Affordable energy for transport is vital

#### Q13

Do you have any further comments on the proposed definition of energy wellbeing? - Is it clear and easy to understand?- Do you think there is anything missing?- Is it relevant to you and your community?

Energy affordability should be highlighted more in the definition

Page 5: Proposed framework for energy wellbeing

Q14 Strongly agree

To what extent do you agree or disagree that the framework represents the factors that influence energy wellbeing in Aotearoa?

# Q15

Do you have comments on why have you chosen this answer?

Dwelling characteristics and digital access have a high impact on energy hardship for people on low incomes

# Q16

Do you have any other comments on the proposed framework? You may want to consider:- The layout of the framework, and if it is easy to understand - If anything is missing, or should be added- Which factors you think are most significant in your community

Old, cold homes are very significant in Dunedin

# Page 6: Proposed indicators for energy wellbeing

Q17 Strongly agree

To what extent do you agree or disagree with the proposed indicators for energy wellbeing?

#### Q18

Do you have comments on why have you chosen this answer? You may want to consider: - Are the indicators comprehensive?- Are there any other indicators of energy wellbeing that should be considered?

Good

# Page 7: Measuring energy hardship

Q19 Yes

We are proposing to use a set of primary and secondary measures for energy hardship. Do you support this proposal?

Q20 Respondent skipped this question

Do you have comments on why you have chosen this answer?

Q21 Agree

To what extent do you agree or disagree with the proposed primary measures?

Q22 Agree

To what extent do you agree or disagree with the potential secondary measures?

#### Defining Energy Hardship

#### **Q23**

Do you have any comments on the proposed primary and secondary measures? You may want to consider:- How many primary and secondary measures you think we should consider- Which measures you think should be primary or secondary (and why)

Secondary - because access to energy is controlled by private companies, people with a poor credit rating cannot access energy safely. They may resort to using other peoples details to get an account or creating fictional identities which may causes further problems.

#### **Q24**

#### Respondent skipped this question

Do you have any comments on measuring the depth of hardship? You may want to consider: - If we should use these measurements in Aotearoa, in addition to the primary and secondary measures- Combining measures (i.e. a DEP-17 style approach) - Measuring the energy hardship gap

Page 8: Data gaps and proposed way forward

#### **Q25**

Rank the following proposals in order of most important (1) to least important (4).

Further analyse any currently available data 3

Work to fill existing data gaps/limitations 4

Model required energy use for households in Aotearoa 1

Research energy hardship-related indicators 2

# **Q26**

**Q27** 

Do you have any suggestions for alternatives or changes to the proposed way forward? You may want to consider:-Are there gaps in the measurement we haven't identified?- Are there data sets or measures you know of that should be included?- Do you have any other suggestions for future analysis?

Profits of energy suppliers vs. customer disconnections

Page 9: Final thoughts

Respondent skipped this question

Do you have anything else you would like to mention?

Q28 Yes

Can we publish your submission on the MBIE website? If your submission contains personally identifiable information that should notbe made public, please make clear what can and cannot be made public. Forexample, information about other people that you are sharing without theirconsent or information about children. Your name, and that of your organisation will be visible. Email addresses will not be visible.