

# Privacy of natural persons

Page 2: We will keep your information safe

**Q1** **Yes**

Have you read and understood the Privacy Statement?

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Page 3: About you

**Q2**

What is your name?

Anne Terry

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**Q3**

What is your email address? We may need to contact you for clarification on your submission, or regarding Official Information Act requests. Your email address will not be used for any other purpose.

**Privacy of natural persons**

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**Q4** **Organisation**

Are you submitting as an individual or on behalf of an organisation?

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**Q5**

If on behalf of an organisation, what is its name?

The Lines Company

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**Q6** **Energy distributor**

If on behalf of an organisation, which of these best describes it?

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Page 4: Proposed Definition for energy wellbeing

**Q7**

**Agree**

To what extent do you agree or disagree that the proposed definition for energy wellbeing is right for Aotearoa?

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**Q8**

Do you have comments on why have you chosen this answer?

It is holistic in it's view and appears to capture the essence of most New Zealanders needs for wellbeing. As in, not just the physical, but also the social, mental, spiritual and cultural aspects as well.

There is missing however, I believe in the area of Education and in understanding or knowing how to, access what's best to address their energy needs and everything associated with that.

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**Q9**

**Agree**

To what extent do you agree or disagree with the inclusions in the proposed definition?

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**Q10**

**Respondent skipped this question**

Do you have any comments on what is included in the definition?

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**Q11**

**Agree**

To what extent do you agree or disagree with what is excluded by the definition?

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**Q12**

Do you have any comments on what is excluded by the definition?

What about temporary accommodation for transient people? Or for person's who are supported by other organisations or associations which do not fit the standard profile of being in either rental or owned homes? Are these circumstances accounted for?

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**Q13**

Do you have any further comments on the proposed definition of energy wellbeing? - Is it clear and easy to understand?- Do you think there is anything missing?- Is it relevant to you and your community?

See my previous comments thanks. Otherwise, yes, it is clear and easy to understand. Personally, I like the infographic with the coloured word coding styles.

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Page 5: Proposed framework for energy wellbeing

**Q14**

**Agree**

To what extent do you agree or disagree that the framework represents the factors that influence energy wellbeing in Aotearoa?

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**Q15**

**Respondent skipped this question**

Do you have comments on why have you chosen this answer?

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**Q16**

Do you have any other comments on the proposed framework? You may want to consider:- The layout of the framework, and if it is easy to understand - If anything is missing, or should be added- Which factors you think are most significant in your community

The most significant factors in our community are affordability, quality of housing, climate and financial literacy

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Page 6: Proposed indicators for energy wellbeing

**Q17**

**Agree**

To what extent do you agree or disagree with the proposed indicators for energy wellbeing?

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**Q18**

**Respondent skipped this question**

Do you have comments on why have you chosen this answer? You may want to consider: - Are the indicators comprehensive?- Are there any other indicators of energy wellbeing that should be considered?

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Page 7: Measuring energy hardship

**Q19**

**Yes**

We are proposing to use a set of primary and secondary measures for energy hardship. Do you support this proposal?

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**Q20**

Do you have comments on why you have chosen this answer?

There is complexity to energy hardship and many factors to account for which can all contribute in varying degrees. Creating and utilising various measures will go a long way to ensure a holistic solution is identified and implemented. As Section 6.5.1 indicates, the measures may be indirect however can be indicative of a greater issue such as financial vulnerability.

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**Q21**

**Disagree**

To what extent do you agree or disagree with the proposed primary measures?

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**Q22**

**Agree**

To what extent do you agree or disagree with the potential secondary measures?

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**Q23**

Do you have any comments on the proposed primary and secondary measures? You may want to consider:- How many primary and secondary measures you think we should consider- Which measures you think should be primary or secondary (and why)

I agree with having both primary and secondary measures, however more work needs to be done on the primary measures for sure. They need to be more comprehensive and encompassing. To me, the current primary measure just doesn't make sense!

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**Q24**

Do you have any comments on measuring the depth of hardship? You may want to consider: - If we should use these measurements in Aotearoa, in addition to the primary and secondary measures- Combining measures (i.e. a DEP-17 style approach) - Measuring the energy hardship gap

Measuring the depth of energy hardship will need to be a collaborative effort looking at the varying needs of people within their respective homes. As has been acknowledged, the scope is complex and the degree to which people experience energy hardship can change dependent on circumstances (ie: seasonality, employment status change, family moving in/out, quality of housing change etc etc).

Potentially, Primary and Secondary measures could be categorised and rated according to need to provide a 360 view of the position of a community/whanau/individual.

Also, combining measures to gather reliable, real time data would provide the best data to measure. With that in mind, I would recommend consideration of the program initiated by our team here in our organisation, which had a hugely positive impact within the community. In brief, this consisted of proactive, persistent, service oriented phone calls to assist individuals and families to obtain the services and support they required to improve not only their energy wellbeing, but also other areas of their lives.

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Page 8: Data gaps and proposed way forward

**Q25**

Rank the following proposals in order of most important (1) to least important (4).

Further analyse any currently available data	3
Work to fill existing data gaps/limitations	2
Model required energy use for households in Aotearoa	4
Research energy hardship-related indicators	1

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**Q26**

Do you have any suggestions for alternatives or changes to the proposed way forward? You may want to consider:- Are there gaps in the measurement we haven't identified?- Are there data sets or measures you know of that should be included?- Do you have any other suggestions for future analysis?

I recommend continued public discussion and engagement on this matter. There are many within the EBD's who are invested in this work and in their communities, to support and make a difference by giving back where possible.

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Page 9: Final thoughts

**Q27**

Respondent skipped this question

Do you have anything else you would like to mention?

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**Q28**

**Yes**

Can we publish your submission on the MBIE website? If your submission contains personally identifiable information that should not be made public, please make clear what can and cannot be made public. For example, information about other people that you are sharing without their consent or information about children. Your name, and that of your organisation will be visible. Email addresses will not be visible.

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