

**HON Michael Wood**  
**MINISTER OF IMMIGRATION**  
**MINISTRY OF BUSINESS, INNOVATION AND EMPLOYMENT**  
**OFFICIALS' MEETING**


**Monday 17 October 2022**  
**4.30pm – 5.30pm**

Executive Wing 5.1, Parliament Building

**A G E N D A**

**Attendees:** Alison McDonald, Chris Bunny, Stephen Vaughan, Jivan Grewal, Sam Foley, Andrew Craig, Simon Sanders

**Apologies:** Carolyn Tremain

<b>Item</b>	<b>Topic</b>	<b>Person</b>	<b>Purpose</b>	<b>Oral/Paper</b>
1.	Policy Update	Jivan Grewal	Discussion	Oral
2.	IMT Update - AEWV - Visitor Visa	Simon Sanders	Discussion	Oral
3.	Weekly Report	Stephen Vaughan	Discussion	 2223-1310 Weekly Report to the Minister
4.	Any other business	Hon Michael Wood /Officials	Update	Oral



## **Weekly Report to the Minister of Immigration and Associate Minister of Immigration**

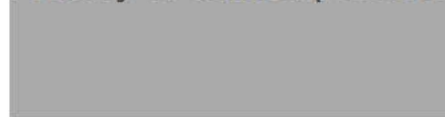
**For the period from 5 October to 11 October 2022**

<b>Date:</b>	12 October 2022	<b>Priority:</b>	Medium
<b>Security classification:</b>	In confidence	<b>Tracking number:</b>	2223-1310

	<b>Action sought</b>	<b>Deadline</b>
Hon Michael Wood <b>Minister of Immigration</b>	<b>Discuss</b> at the next immigration portfolio meeting	N/A
Hon Phil Twyford <b>Associate Minister of Immigration</b>	<b>For information</b>	N/A

<b>Contact for telephone discussion (if required)</b>			
<b>Name</b>	<b>Position</b>	<b>Telephone</b>	
Alison McDonald	Deputy Secretary Immigration		Privacy of natural persons
Stephen Dunstan	General Manager Enablement Immigration New Zealand	04 896 5460	Privacy of natural persons
Chris Bunny	Deputy Secretary Labour, Science and Enterprise	04 901 8728	Privacy of natural persons

Privacy of natural persons



Stephen Dunstan  
General Manager  
Enablement  
Immigration New Zealand  
**Ministry of Business, Innovation and Employment**

# 1. IMMIGRATION PORTFOLIO OFFICIALS' MEETING

## 1.1 Actions from Officials' Meeting

*No actions.*

# 2. POLICY UPDATES

*No updates*

# 3. OPERATIONAL UPDATES

## 3.1 Operational Summary

*Stephen Dunstan  
General Manager  
Enablement*

Privacy of natural persons

- OUT OF SCOPE [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- Adjustment to the chef requirements for the Accredited Employer Work Visa (AEWV) are scheduled to be released on Tuesday 18 October 2022.
- OUT OF SCOPE [REDACTED]

## 3.2 Reconnecting New Zealand Incident Management Team

*Richard Owen  
IMT Controller*

Privacy of natural persons

The Incident Management Team (IMT) continues to implement initiatives and improve the timeliness of visa processing while adopting a more sustainable approach. The team continues to collaborate with departments within the Ministry of Business, Innovation and Employment (MBIE) in securing resources to support the IMT operations, to create long-term enhancements for the immigration system.



OUT OF SCOPE

## 4 MEDIA UPDATE AND UPCOMING EVENTS AND MEETINGS

### 4.1 INZ Communications and Engagement

*Yvette McKinley*

*Manager*

*Communications and Engagement INZ*

Privacy of natural persons

Communications material was provided to the office of the Minister of Immigration (the Minister) to support the Minister's speech on Wednesday 12 October 2022. Supporting communications planned to go out, including website changes and emails to key stakeholders (migrant communities, employers, and licensed immigration advisers) have been shared with the Minister's office.

A communications plan was shared with the Minister's office to support the changes to requirements for chefs under the AEWV policy and changes to the median wage which were announced on Sunday 9 October 2022. Stakeholder communications and website changes have also been sent out.

Communications are being prepared to be sent to visa holders and peak education bodies regarding the change to study conditions for school-aged children holding Critical Purpose Visitor Visas. These are due to be sent out on Friday 14 October 2022.

A communications plan is being developed to inform people who are on 2021 Interim Visas about their ability to travel offshore, following travel conditions for this cohort being raised as an issue by the Reconnecting New Zealand Focus Group.

#### **Media**

Media queries remain steady. There continues to be significant interest in visitor visa and AEWV processing. In particular, INZ received a query following a press release issued by the National Party about the INZ website advising visitors not to book their travel before their visa had been approved. INZ's response made it clear that this is long-standing advice to anyone applying for a visa. Other media requests focused on immigration health requirements and Russian fishing crew work visas.

This page and the following 11 pages contain information unrelated to the review of AEWV and therefore have been marked out of scope.

# ACCREDITATION

Data updated: Updated 11 Oct 2022

ARE WE IN FLOW?



Total applications received  
**12,620**

Total applications decided  
**12,290**

Total applications in progress  
**330**

Total received last 7 working days  
**385**

Total Completed last 7 working days  
**599**

Straightforward applications decided within 10 days this period  
**82%**

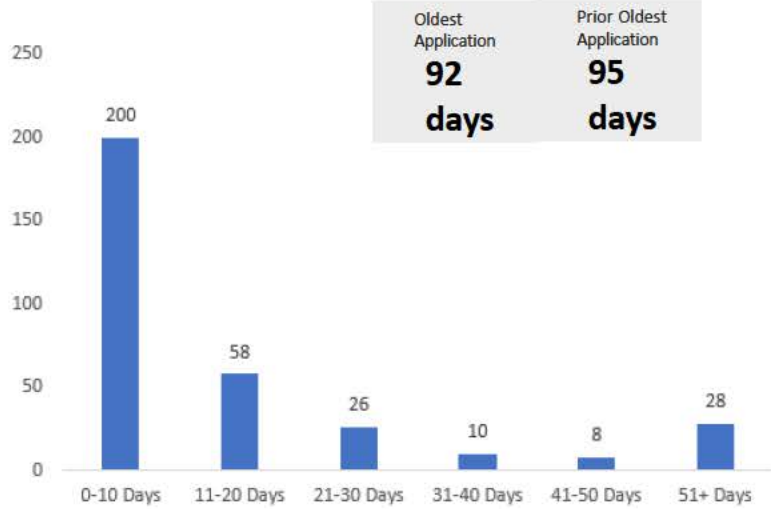
Straightforward applications decided within 10 days last period  
**82%**

Straightforward applications decided within 10 days previous period 3  
**81%**

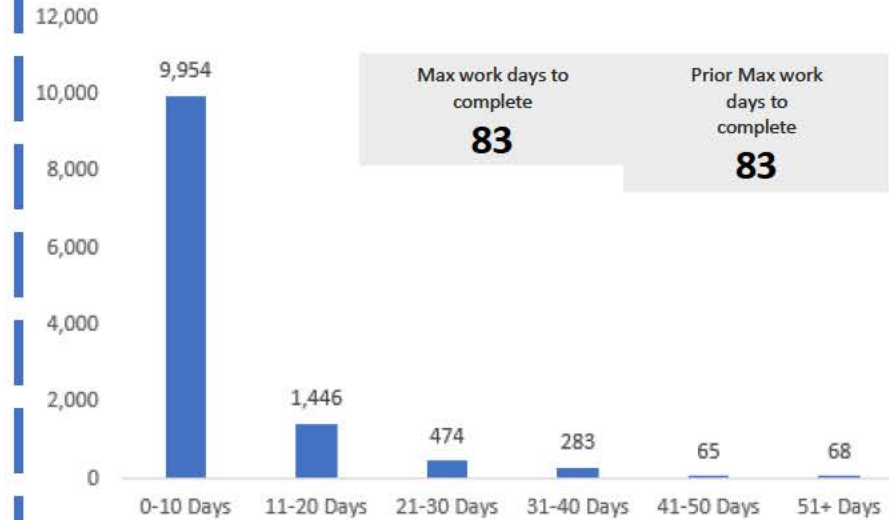
Straightforward applications decided within 10 days previous period 4  
**81%**

## TIMELINESS OF ACCREDITATION APPLICATIONS

### IN PROGRESS APPLICATIONS



### DECIDED APPLICATIONS



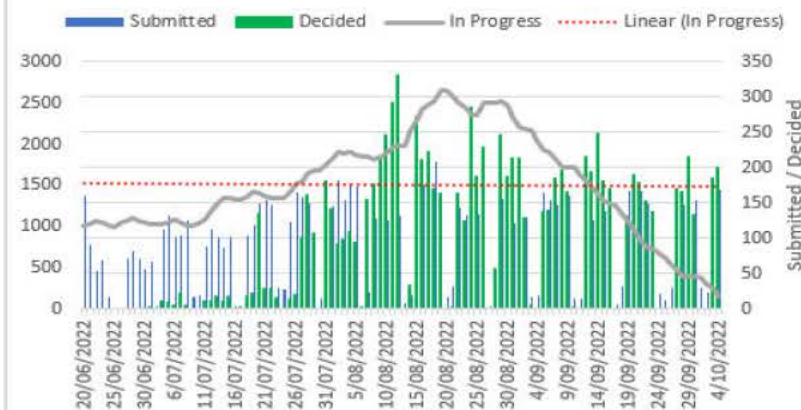
### CUSTOMER CONTACT EMPLOYER LINE

SENTIMENT	
	<b>Neutral Positive</b>
Calls Offered	442
Calls Accepted	427
<b>Average Time to Accept</b>	<b>0:01:18</b>
Maximum Time to Accept	0:08:11
Average Handling Time	0:11:02
Percentage Abandoned	3.38%

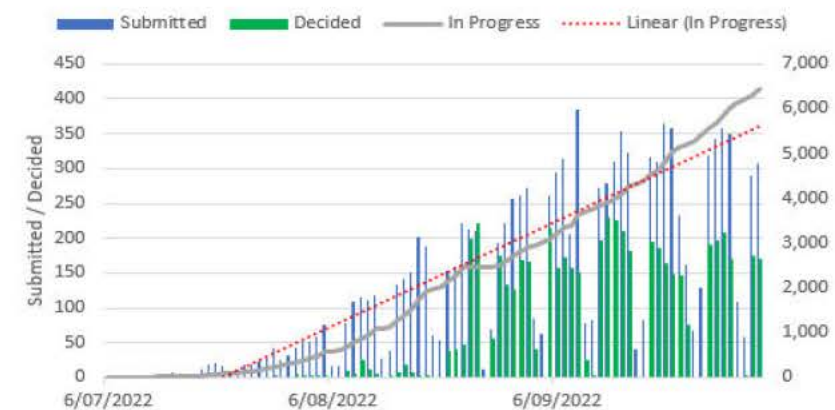
### Accreditation Processing



### Job Check Processing



### Work Visa Processing





## ARE WE IN FLOW?



Total Job Checks received  
**11,314**

Total Job Checks positions received  
**68,649**

All in progress applications  
**884**

All in progress positions  
**4,600**

Total Job Checks received last 7 days  
**820**

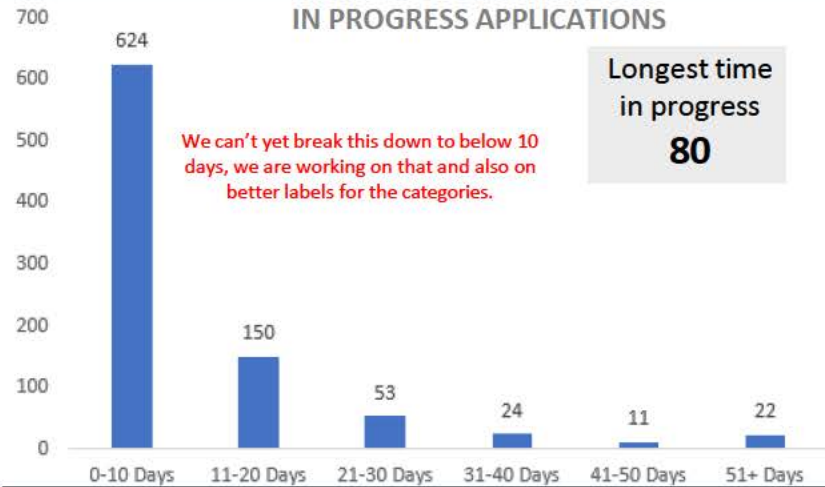
Applications decided in the last 7 days  
**1088**

Median days for straightforward job checks  
**6**

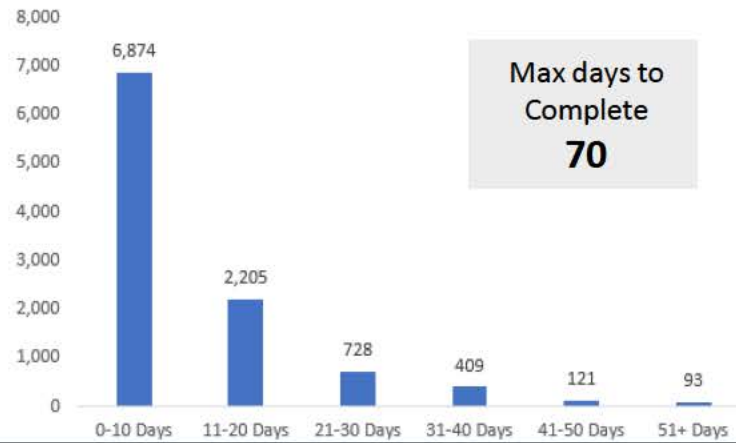
Straightforward job checks decided within 10 days (This period) <b>66%</b>	Straightforward job checks decided within 10 days (Previous period 3) <b>64%</b>
Straightforward job checks decided within 10 days (last period) <b>62%</b>	Straightforward job checks decided within 10 days (Previous period 4) <b>61%</b>

## AGING FOR JOB CHECK

### IN PROGRESS APPLICATIONS



### COMPLETED AND APPROVED JOB CHECK APPLICATIONS



### KEY SECTOR INFORMATION

Positions for Nurses\* approved  
**5,159**

Applications for Nurses\* approved  
**239**

Applications for Nurses in Progress  
**6**

\* Nurses are classed as 'registered nurses'

Positions for Education approved  
**745**

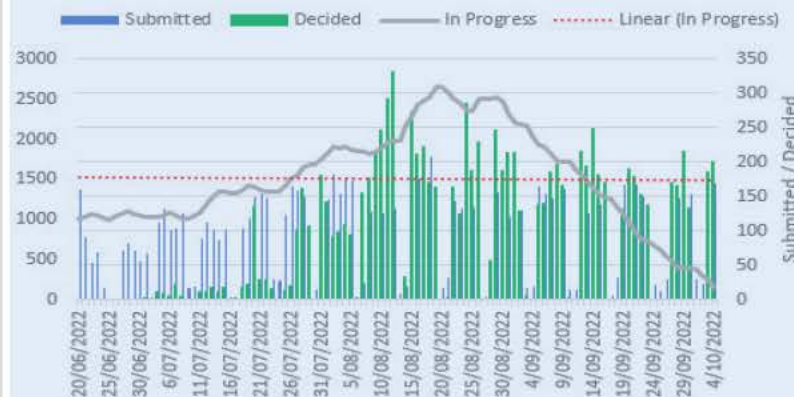
Applications for Education approved  
**300**

Applications for Education in Progress  
**26**

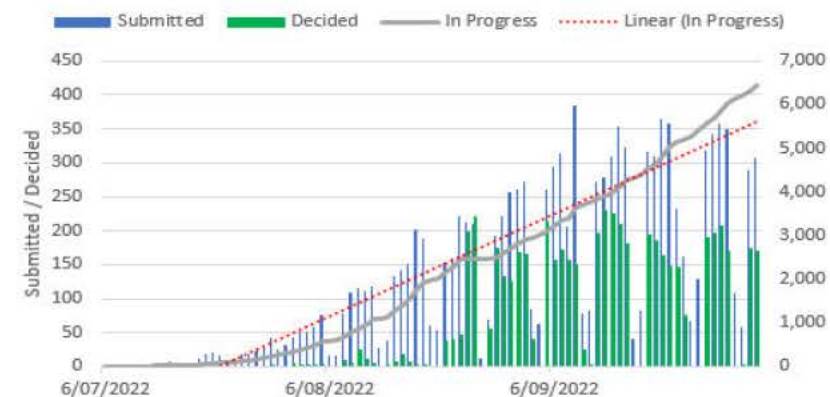
### Accreditation Processing



### Job Check Processing



### Work Visa Processing



## ARE WE IN FLOW?



Total applications received  
**13,263**

Total applications In Progress  
**7,204**

Total applications decided  
**6,075**

Applications requiring INZ action  
**243**

Applications decided in the last 7 days  
**909**

Work visas decided within 20 days this period  
**92%**

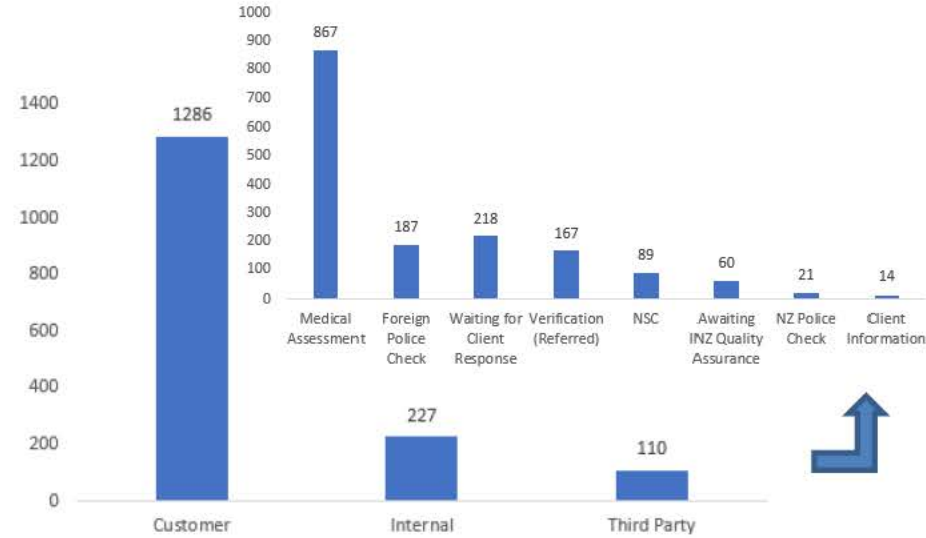
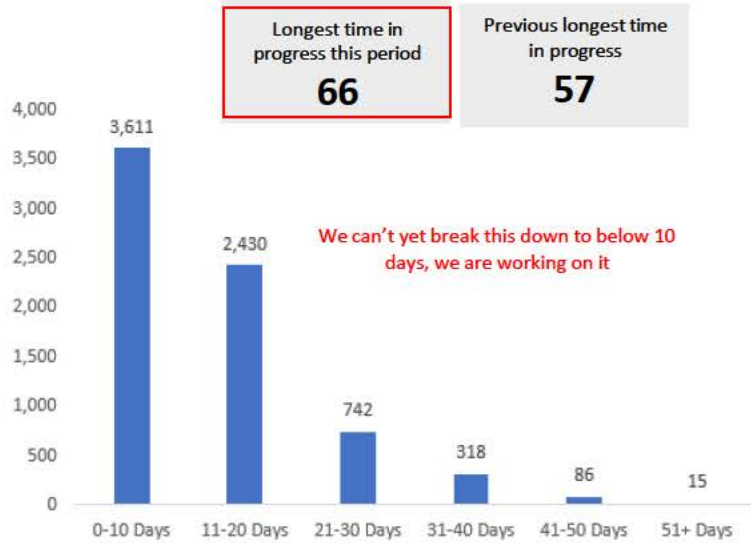
Work visas decided within 20 days last period  
**91%**

Work visas decided within 20 days last period  
**91%**

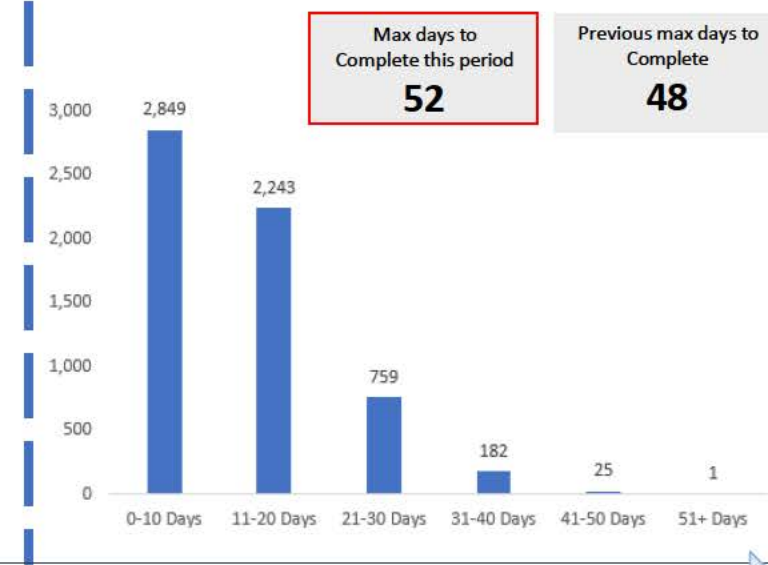
Work visas decided within 20 days last period  
**92%**

## TIMELINESS OF WORK VISA

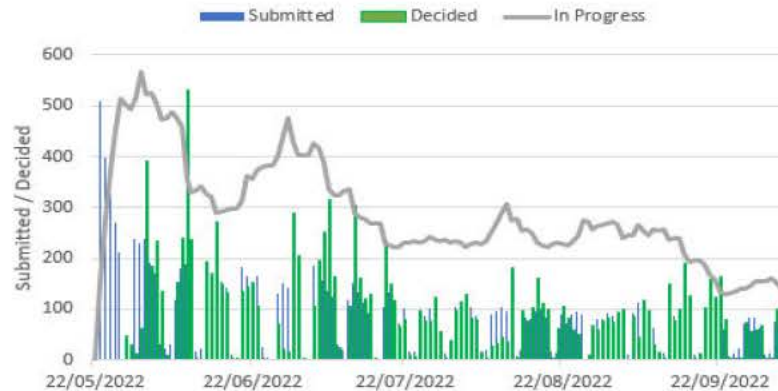
### WHERE ARE OUR APPLICATIONS IN PROGRESS



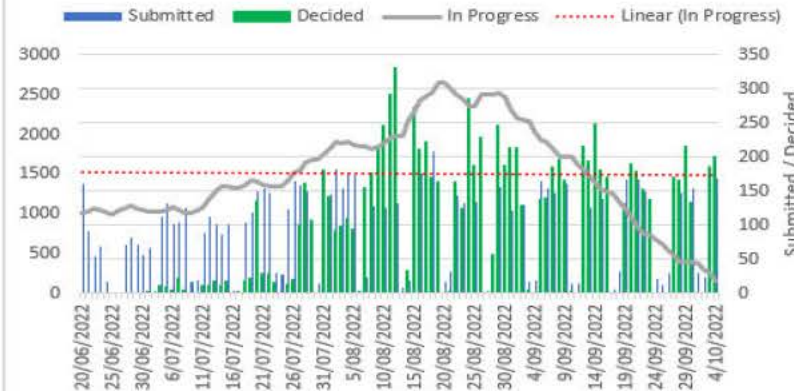
### DECIDED WORK VISAS



### Accreditation Processing



### Job Check Processing



### Work Visa Processing



OUT OF SCOPE