



## **Weekly Report to the Minister of Immigration and Associate Minister of Immigration**

**For the period from 17 May to 23 May 2023**

<b>Date:</b>	24 May 2023	<b>Priority:</b>	Medium
<b>Security classification:</b>	<b>IN CONFIDENCE</b>	<b>Tracking number:</b>	2223-2404

<b>Ministers</b>	<b>Action sought</b>	<b>Deadline</b>
Hon Michael Wood <b>Minister of Immigration</b>	<b>Discuss</b> at the next immigration portfolio meeting	N/A
Hon Rachel Brooking <b>Associate Minister of Immigration</b>	For information	N/A

<b>Contact for telephone discussion (if required)</b>		
<b>Name</b>	<b>Position</b>	<b>Telephone</b>
Stephen Vaughan	Chief Operating Officer Immigration	Privacy of natural persons
Alison McDonald	Deputy Secretary Immigration	Privacy of natural persons
Jivan Grewal	General Manager Employment, Skills and Immigration Policy	Privacy of natural persons

Privacy of natural persons



Stephen Vaughan  
Chief Operating Officer  
Immigration New Zealand  
**Ministry of Business, Innovation and Employment**

This page and the following page contain information unrelated to the review of AEWV and therefore have been marked out of scope.

### 3. OPERATIONAL UPDATES

#### 3.1 INZ operational priorities

*Stephen Vaughan*  
*Chief Operating Officer*

Privacy of natural persons

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[Redacted]

[Redacted]

[Redacted]

[Redacted]

#### **Accredited Employer Work Visa**

As at 7pm 23 May 2023, there were 7,503 Accredited Employer Work Visa (AEWV) applications in progress. Over 69 per cent of these applications in progress have been submitted since 1 April 2023.

INZ is also reviewing the general instructions currently in place for the job check and work visa stages of the AEWV.

Communications have been finalised to send to employers to alert them of INZ's process for progressing applicants who have not responded to requests for medical information to a decision. These communications, planned to be sent out last week, will now be sent this week after further consultation with stakeholders.

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[Redacted]

## 3.2 ADEPT enhancements

*Stephen Vaughan*  
*Chief Operating Officer*

Privacy of natural persons

A major release for ADEPT is scheduled for Sunday 28 May 2023. This will require an outage from 12pm until 11:59pm on 28 May. During this time, customers will not be able to access the enhanced Immigration Online portal. INZ and Immigration Contact Centre staff will also not be able to access ADEPT to view or progress applications.

An outage banner will be published on the INZ website on 28 May 2023, providing customers with awareness of this release.

Key features of this release include:

- Green List policy changes for additional occupations
- Finalisation assessment activities will now be created for visitor visa and AEWV applications to ensure any errors are picked up before it progresses to approval
- Employers will now be able to download and view the eVisas of their migrant workers

Other enhancements include technical solutions to improve processing, customer experience and system performance.

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This page and the following 3 pages contain information unrelated to the review of AEWV and therefore have been marked out of scope.

## 4 MEDIA UPDATE AND UPCOMING EVENTS AND MEETINGS

### 4.1 INZ Communications and Engagement

*Marc Piercey*

*Manager*

*Communications and Engagement INZ*

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INZ also shared its communications plan with the Minister's office for contacting AEWV applicants and employers about applications that have not yet progressed due to waiting on information from the applicant. These stakeholder communications were sent out this week.

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## Accredited Employer Work Visa applications

The AEWV dashboard is attached to this report. The table below shows the number of work visa applications still in progress by week submitted as at 20 May 2023.

Week Beginning	Total Submitted	In Progress
4-Jul-22	297	0
Aug-22	4,215	9
Sept-22	6,760	30
Oct-22	8,276	95
Nov-22	7,762	184
Dec-22	6,142	198
2-Jan-23	752	35
9-Jan-23	1,609	62
16-Jan-23	1,975	88
23-Jan-23	1,767	84
30-Jan-23	1,849	89
6-Feb-23	1,722	121
13-Feb-23	2,704	207
20-Feb-23	5,337	445
27-Feb-23	1,063	80
6-Mar-23	1,380	124
13-Mar-23	1,494	156
20-Mar-23	1,698	176
27-Apr-23	1,913	230
3-Apr-23	1,429	214
10-Apr-23	1,422	245
17-Apr-23	1,794	480
24-Apr-23	1,573	569
1-May-23	1,611	814
8-May-23	1,631	1,167
15-May-23	1,728	1,631
<b>TOTAL</b>	<b>69,903</b>	<b>7,533</b>



This page and the following 7 pages contain information unrelated to the review of AEWV and therefore have been marked out of scope.

Total applications submitted  
**24,535**

Total applications decided  
**24,016**

Total applications in progress  
**519**

Total submitted last 7 working days  
**428**

Total completed last 7 working days  
**370**

Straightforward applications decided within 10 days this period  
**79%**

Straightforward applications decided within 10 days last period  
**79%**

Straightforward applications decided within 10 days previous period 3  
**79%**

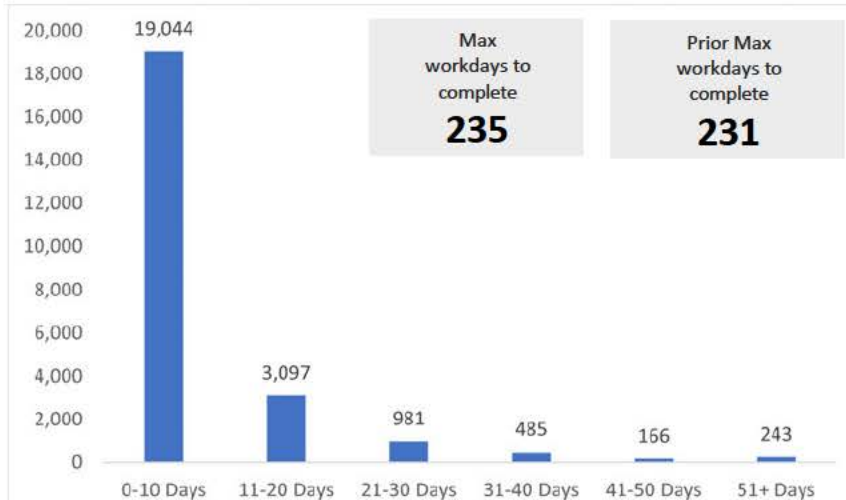
Straightforward applications decided within 10 days previous period 4  
**79%**

## TIMELINESS OF ACCREDITATION APPLICATIONS

### IN PROGRESS APPLICATIONS



### DECIDED APPLICATIONS



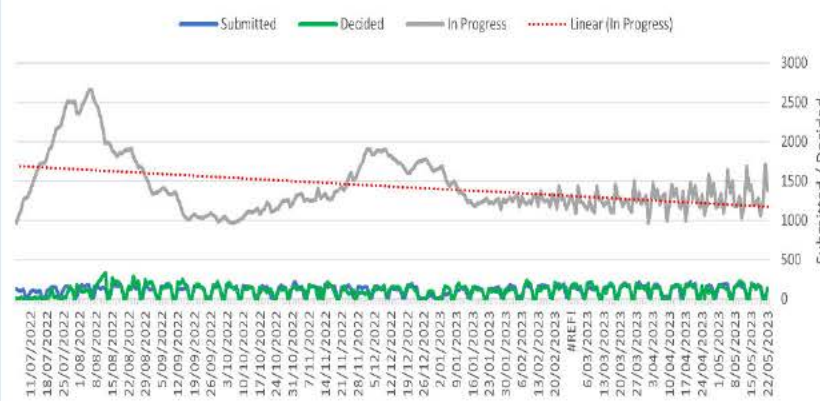
### CUSTOMER CONTACT EMPLOYER LINE

Calls Offered	974
Calls Accepted	935
Average Time to Accept	0:00:42
Maximum Time to Accept	0:06:29
Average Handling Time	0:11:27
Percentage Abandoned	3.76%

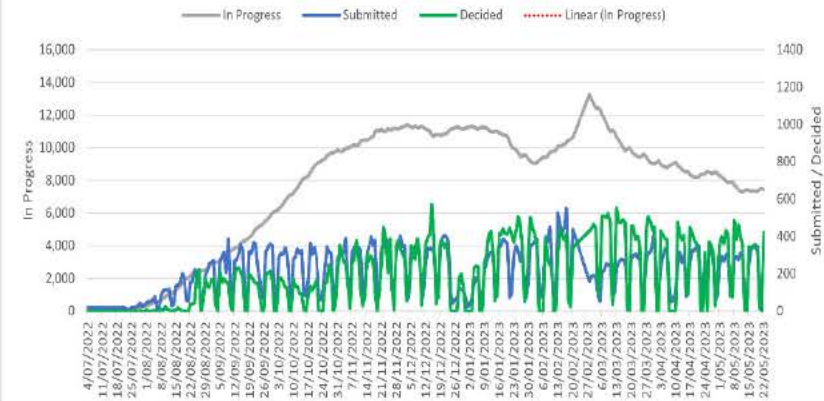
### Accreditation Processing



### Job Check Processing



### Work Visa Processing

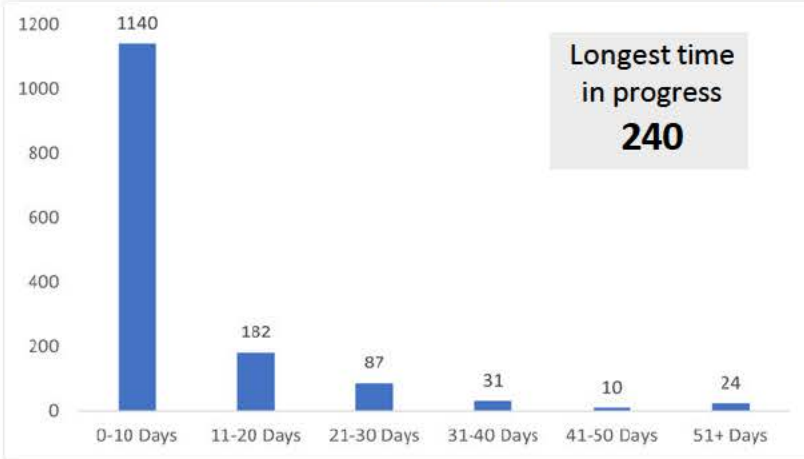


Total job checks submitted <b>36,109</b>	Total in progress job checks <b>1,474</b>	Total job checks approved <b>34,179</b>	Total job check positions used <b>61,317</b>	Total job checks submitted last 7 days <b>873</b>	Median days for straightforward job checks to complete <b>5</b>
Total job check positions submitted <b>187,645</b>	Total in progress job check positions <b>6,406</b>	Total job check positions approved <b>177,118</b>	Total job check positions not yet used <b>115,465</b>	Total job check applications decided in the last 7 days <b>761</b>	

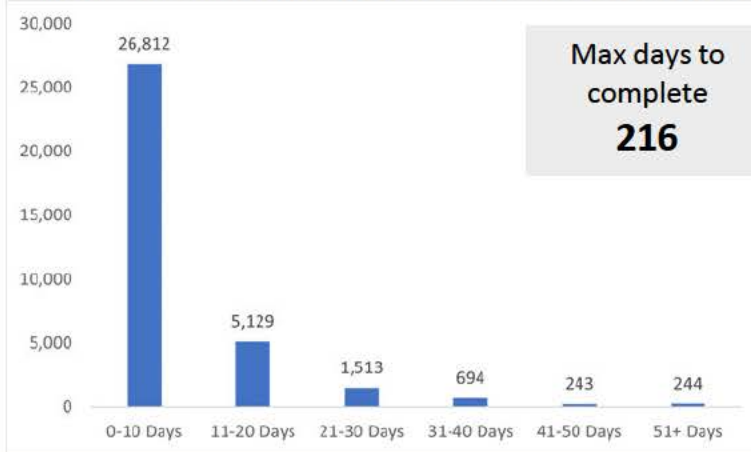
Straightforward job checks decided within 10 days (This period) <b>77%</b>	Straightforward job checks decided within 10 days (last period) <b>77%</b>	Straightforward job checks decided within 10 days (Previous period 3) <b>77%</b>	Straightforward job checks decided within 10 days (Previous period 4) <b>77%</b>
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## AGING FOR JOB CHECK

### IN PROGRESS APPLICATIONS



### COMPLETED AND APPROVED JOB CHECK APPLICATIONS



### KEY SECTOR INFORMATION

Positions for Healthcare approved  
**27,490**

Applications for Healthcare approved  
**2,397**

Applications for Healthcare in progress  
**37**

Positions for Education approved  
**2,489**

Applications for Education approved  
**887**

Applications for Education in progress  
**20**

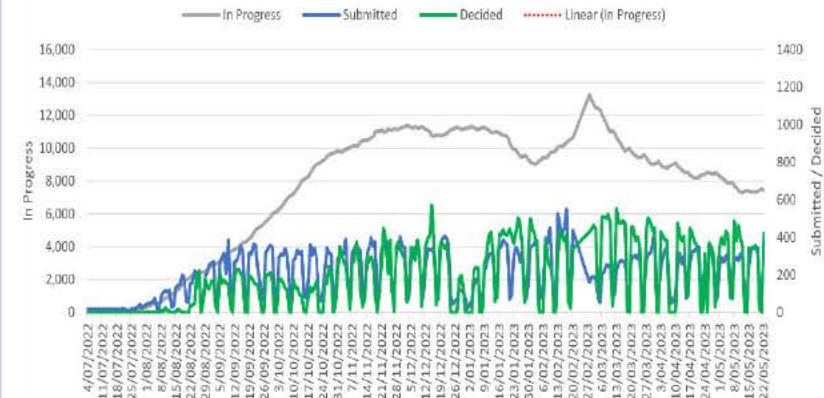
### Accreditation Processing



### Job Check Processing



### Work Visa Processing



Total applications submitted  
**70,306**

Total applications In Progress  
**7,503**

Total applications decided  
**62,794**

Applications decided in the last 7 days  
**1,640**

Work visas decided within 20 days this period  
**56%**

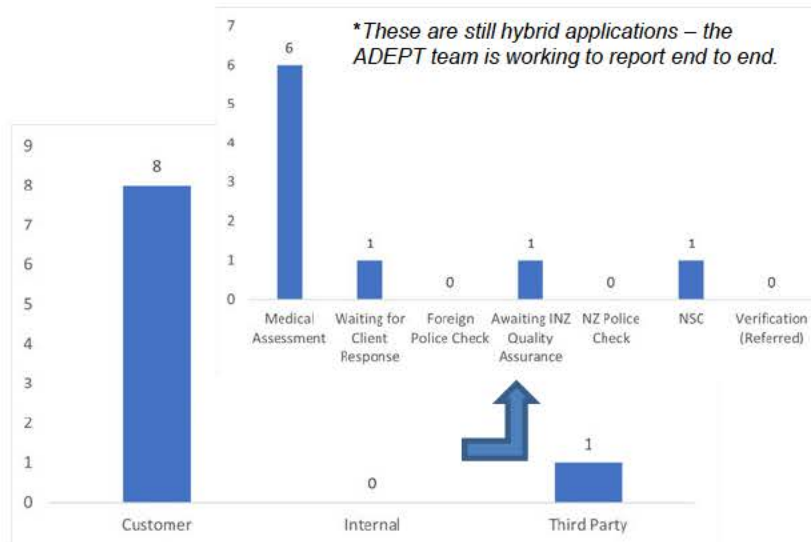
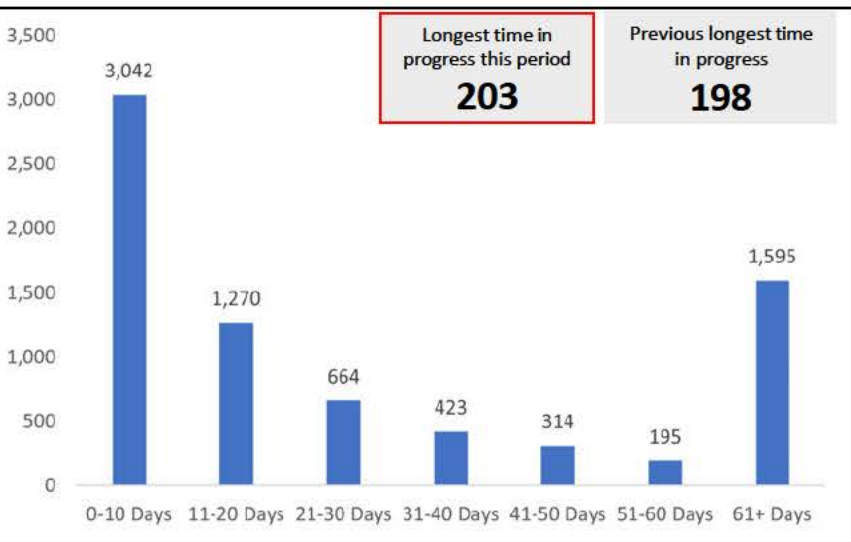
Work visas decided within 20 days last period  
**56%**

Work visas decided within 20 days previous period 3  
**56%**

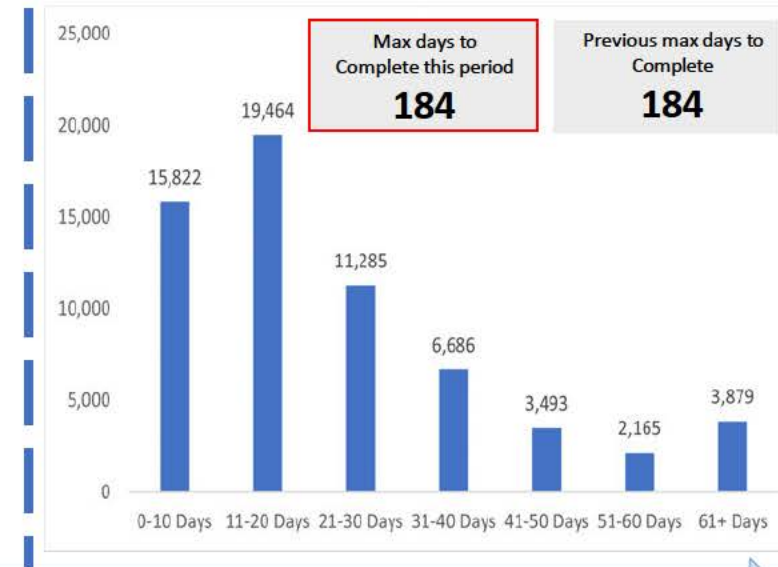
Work visas decided within 20 days previous period 4  
**55%**

## TIMELINESS OF WORK VISA

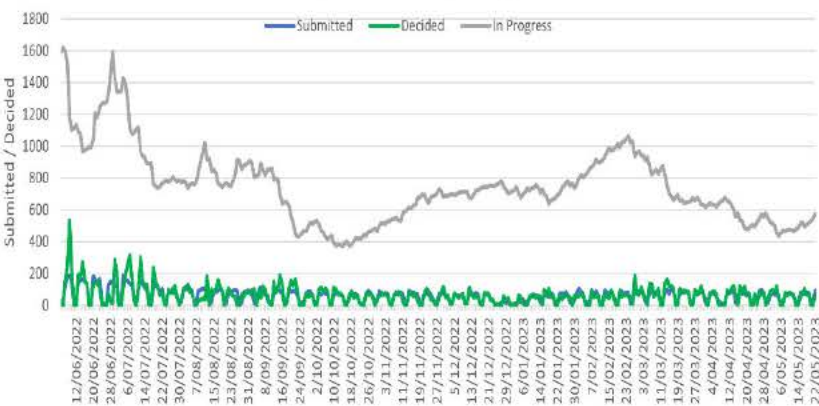
### WHERE ARE OUR APPLICATIONS IN PROGRESS



### DECIDED WORK VISAS



### Accreditation Processing



### Job Check Processing



### Work Visa Processing

