



GST number 65 384 825  
Tax Invoice 2071180620  
2 November 2023

Kate Johns  
18 Shepherds Lane  
Hamilton 3200

Your plan:

**Anytime**

Customer number:

**19-0096-1724**

ICP number:

**0000161505BCKEO**

Every residence has a unique installation control point (ICP) number. Your ICP number is handy to have if you're switching power companies so your property isn't confused with any other.



### Could you save money on another plan?

Based on your usage, our **Energy Saver plan** may cost you up to **\$95 less** a year than your current plan.

To switch plans, go to **energya.co.nz** or call us on **0800 123 321**.

We are legally required to provide you with this information.

### Need help with your bill? ?

**Phone:** 0800 123 321

**Email:** [help@energya.co.nz](mailto:help@energya.co.nz)

**Opening hours:** 6am to 9pm – Mon to Fri

### Have you lost power? ?

**Phone:** 0800 123 321

**Opening hours:** 24/7 – Mon to Fri

### How to pay \$

**Direct debit:** Set up a direct debit with us at [energya.co.nz/directdebit](http://energya.co.nz/directdebit) or call us on 0800 123 321.

**Online banking:** Pay direct to our bank 01-435-6789546-00 using your customer number 19-0096-1724 as the reference.

**Pay by phone:** Call us on 0800 123 321 to pay by credit card.

**In person:** Pay by cash, EFTPOS or credit card at any NZ Post Shop.

**Have a complaint?** If you have a complaint, please get in touch with us on 0800 123 321 or visit [energya.co.nz/complaints](http://energya.co.nz/complaints).

For unresolved complaints you can contact Utilities Disputes, a free and independent disputes service, on 0800 22 33 40 or go to [udl.co.nz](http://udl.co.nz).




Consumer Powerswitch is a free and independent energy price comparison site. Visit [powerswitch.org.nz](http://powerswitch.org.nz) to check you're on the right plan for your needs.



# Understanding your bill

This bill is based on your actual usage for **1 October 2023 – 31 October 2023**.

## Here's a breakdown of your bill

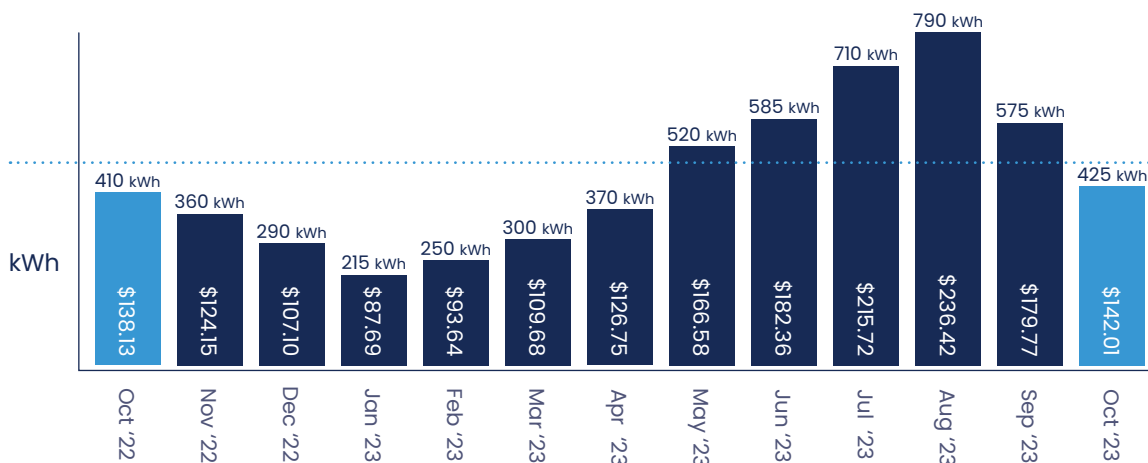
	Previous reading	Current reading	Quantity	Rate	Amount
 <b>Electricity use</b> The cost of your power consumption	30,000	30,425	425 kWh	22.35c per kWh	\$94.99
 <b>Daily supply charge</b> The cost to deliver power to your home			31 days	90c per day	\$27.90
 <b>Electricity Authority Levy</b> The cost to fund the Authority's work				.0014c per kWh	\$0.60
<b>Subtotal</b>					<b>\$123.49</b>
<b>GST (15%)</b>					<b>\$18.52</b>
<b>Total</b>					<b>\$142.01</b>

**Payments since your last bill**

**September** bill of **\$179.77** paid in full on **20 October 2023**.  
Thank you!

## Here's a breakdown of your electricity consumption and costs

Over the past 12 months, you used **5,390 kWh** of electricity



Average monthly usage\*  
**449 kWh**

Average cost per month\*  
**\$147.66**

Total annual cost\*  
**\$1,771.87**

\*12 months rolling average