

From: energymarkets@mbie.govt.nz
To: [Energy Markets](#)
Subject: Electricity Price Review submission
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Region

Bay of Plenty

Category

Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council

A2. Ensure regulators listen to consumers

The consumers should be listened to in fairness of pricing and power. Usage and line charges should not cost more than power charges when they use kWh and the figures are the same, how can lines company use kWh for cable charges? Is line companies a second power supplier?

B1. Establish a cross-sector energy hardship group

B2. Define energy hardship

Energy. Hardship, is when one goes to gas for cooking and heating, and then power and lines charges increase because the companies are losing revenue, through person not using electricity. If some one chooses to use a bbq for there cooking and camping califont for bathing and showering is their choice, why get penalised for not using power. When power companies tell you to be energy efficient and save power?

B3. Establish a network of community-level support services to help consumers in energy hardship

B4. Set up a fund to help households in energy hardship become more energy efficient

This should be an ongoing educating homes to be more energy efficient

B5. Offer extra financial support for households in energy hardship

Have financial options available for those that do have financial hardship. Eg, pay set charge per month, that covers the yearly energy cost.

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

These should be in place, it most probably needed to be updated, to ensure that medical dependants do have power at all times including when emergencies arise like cars taking out power poles unexpected power loss. It has happened, maybe medically dependant need a generator supplied at a charge or be told that in the

case of an unexpected power loss, they need to have one available to use, and that alone 24 hour availability we are charged ?

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

B8. Seek bulk deals for social housing and/or Work and Income clients

C1. Make it easier for consumers to shop around

Agree

C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

Agree

C3. Make it easier to access electricity usage data

Agree

C4. Make distributors offer retailers standard terms for network access

C5. Prohibit win-backs

C6. Help non-switching consumers find better deals

Agree

C7. Introduce retail price caps

D1. Toughen rules on disclosing wholesale market information

D2. Introduce mandatory market-making obligations

D3. Make generator-retailers release information about the profitability of their retailing activities

Agree

D4. Monitor contract prices and generation costs more closely

Agree

D5. Prohibit vertically integrated companies

E1. Issue a government policy statement on transmission pricing

Agree

E2. Issue a government policy statement on distribution pricing

Agree

E3. Regulate distribution cost allocation principles

E4. Limit price shocks from distribution price increases

Agree

E5. Phase out low fixed charge tariff regulations

E6. Ensure access to smart meter data on reasonable terms

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

Definitely

E8. Require smaller distributors to amalgamate

E9. Lower Transpower and distributors' asset values and rates of return

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

F3. Give regulators environmental and fairness goals

F4. Allow Electricity Authority decisions to be appealed on their merits

Agree

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

F6. Establish an electricity and gas regulator

Agree

G1. Set up a fund to encourage more innovation

G2. Examine security and resilience of electricity supply

G3. Encourage more co-ordination among agencies

G4. Improve the energy efficiency of new and existing buildings