

From: energymarkets@mbie.govt.nz
To: [Energy Markets](#)
Subject: Electricity Price Review submission
Date: Thursday, 28 February 2019 2:58:24 p.m.

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Region

Manawatu-Whanganui

Category

Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council

Yes

Good idea, will assist with complaints

A2. Ensure regulators listen to consumers

Yes,

Needs more work to make it so we have clearer communication channels

B1. Establish a cross-sector energy hardship group

Yes

B2. Define energy hardship

Yes

Need a full thought though definition of energy hardship

B3. Establish a network of community-level support services to help consumers in energy hardship

Yes and no

Maybe just a consumer line to call

B4. Set up a fund to help households in energy hardship become more energy efficient

Yes

Good plan

B5. Offer extra financial support for households in energy hardship

Yes

But who will pay ?

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

yes

protect the vulnerable

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

NO

Prompt payment discounts make energy just that much more affordable, remove the large late payment fees though!

B8. Seek bulk deals for social housing and/or Work and Income clients

Yes,

Best way to be.

C1. Make it easier for consumers to shop around

Yes

We always want the cheapest deal

C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

Yes

More information so we can be more savvy would be ideal

C3. Make it easier to access electricity usage data

Yes

Its a pain in the ass currently and The Lines Company hold Power Companies to ransom with stupid fees so i can't see at a glance how my power usage is tracking

C4. Make distributors offer retailers standard terms for network access

Yes

C5. Prohibit win-backs

Define a win-back?

C6. Help non-switching consumers find better deals

Yes

Everyone should be able to find a better deal

C7. Introduce retail price caps

I want to say yes, but the real issue is the Distribution companies not the power companies.

D1. Toughen rules on disclosing wholesale market information

Yes

Transparency is good

D2. Introduce mandatory market-making obligations

Unsure

D3. Make generator-retailers release information about the profitability of their retailing activities

Yes

D4. Monitor contract prices and generation costs more closely

Yes

More monitoring will stop price gouging

D5. Prohibit vertically integrated companies

Unsure

E1. Issue a government policy statement on transmission pricing

Yes

E2. Issue a government policy statement on distribution pricing

Yes

E3. Regulate distribution cost allocation principles

Yes

E4. Limit price shocks from distribution price increases

Yes

E5. Phase out low fixed charge tariff regulations

Unsure

E6. Ensure access to smart meter data on reasonable terms

Yes

The Lines company charge far too much for a simple line reading to be done remotely

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

Yes

E8. Require smaller distributors to amalgamate

Yes,

The lines company look after a huge network, forcing the King country area to pay inflated fees

E9. Lower Transpower and distributors' asset values and rates of return

Unsure

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

Yes

But do it in a way that doesn't raise fees only lowers them..

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

no

F3. Give regulators environmental and fairness goals

Fairness goals Yes,

We're already environmentally savvy, why bother.

F4. Allow Electricity Authority decisions to be appealed on their merits

Yes

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

Yes

F6. Establish an electricity and gas regulator

Yes

G1. Set up a fund to encourage more innovation

Yes

G2. Examine security and resilience of electricity supply

Yes

G3. Encourage more co-ordination among agencies

Yes

G4. Improve the energy efficiency of new and existing buildings

Yes

This needs to start at the top and work down.