

From: energymarkets@mbie.govt.nz
To: [Energy Markets](#)
Subject: Electricity Price Review submission
Date: Thursday, 21 March 2019 10:17:21 p.m.

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Region

Bay of Plenty

Category

Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council

agree

this council need to have sufficient power to stand up to powerful companies.

The term advisory council does not suggest much power

We have market failure in Western Bay of Plenty and nobody will stand up for the consumers, Commerce Commission has not got involved because not a priority nation wide issue.

A2. Ensure regulators listen to consumers

Give consumer council sufficient powers should cover this

B1. Establish a cross-sector energy hardship group

B2. Define energy hardship

B3. Establish a network of community-level support services to help consumers in energy hardship

B4. Set up a fund to help households in energy hardship become more energy efficient

B5. Offer extra financial support for households in energy hardship

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

agree

B8. Seek bulk deals for social housing and/or Work and Income clients

C1. Make it easier for consumers to shop around

agree

Powerswitch software has got too clever and has lost some functionality, we used to be able to enter number of units and see costs across different regions, it is currently trying too hard to be accurate.

It should be possible to model different consumption figures to help calculate for example the use of solar generation

- C2. Include information on power bills to help consumers switch retailer or resolve billing disputes**
- C3. Make it easier to access electricity usage data**
- C4. Make distributors offer retailers standard terms for network access**
- C5. Prohibit win-backs**
- C6. Help non-switching consumers find better deals**
- C7. Introduce retail price caps**
- D1. Toughen rules on disclosing wholesale market information**
- D2. Introduce mandatory market-making obligations**
- D3. Make generator-retailers release information about the profitability of their retailing activities**
- D4. Monitor contract prices and generation costs more closely**
- D5. Prohibit vertically integrated companies**
- E1. Issue a government policy statement on transmission pricing**
- E2. Issue a government policy statement on distribution pricing**
- E3. Regulate distribution cost allocation principles**
- E4. Limit price shocks from distribution price increases**
- E5. Phase out low fixed charge tariff regulations**
- E6. Ensure access to smart meter data on reasonable terms**
- E7. Strengthen the Commerce Commission's powers to regulate distributors' performance**
- E8. Require smaller distributors to amalgamate**
- E9. Lower Transpower and distributors' asset values and rates of return**
- F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services**
- F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission**
- F3. Give regulators environmental and fairness goals**
- F4. Allow Electricity Authority decisions to be appealed on their merits**
- F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers**
- F6. Establish an electricity and gas regulator**
- G1. Set up a fund to encourage more innovation**
- G2. Examine security and resilience of electricity supply**
- G3. Encourage more co-ordination among agencies**
- G4. Improve the energy efficiency of new and existing buildings**