

From: energymarkets@mbie.govt.nz
To: [Energy Markets](#)
Subject: Electricity Price Review submission
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Region

Canterbury

Category

Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council

Agree. The generation costs of hydro cannot be justified.

A2. Ensure regulators listen to consumers

Agree. But it should be extended to electricity retailers too who are very arrogant, particularly Contact and Genesis.

B1. Establish a cross-sector energy hardship group

Yes but it's a bit of a band aid solution. The core issue of the privatization of hydro generation needs to be tackled.

B2. Define energy hardship

More than 10% of income spent on energy.

B3. Establish a network of community-level support services to help consumers in energy hardship

Not really tackling the root cause.

B4. Set up a fund to help households in energy hardship become more energy efficient

Would be helpful if it's not too complicated.

B5. Offer extra financial support for households in energy hardship

And the disgraceful practices of the energy companies are not tackled!

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

Yes

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

Agree.

B8. Seek bulk deals for social housing and/or Work and Income clients

No don't agree

C1. Make it easier for consumers to shop around

No it's already easy

C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

Again why are there so many disputes? Once again the core issue is being side-stepped.

C3. Make it easier to access electricity usage data

No it's already easy to access

C4. Make distributors offer retailers standard terms for network access

Agree if it leads to lower prices

C5. Prohibit win-backs

yes

C6. Help non-switching consumers find better deals

More piece-meal solutions

C7. Introduce retail price caps

yes

D1. Toughen rules on disclosing wholesale market information

yes

D2. Introduce mandatory market-making obligations

Yes

D3. Make generator-retailers release information about the profitability of their retailing activities

Yes absolutely

D4. Monitor contract prices and generation costs more closely

Yes

D5. Prohibit vertically integrated companies

Yes

E1. Issue a government policy statement on transmission pricing

yes

E2. Issue a government policy statement on distribution pricing

yes

E3. Regulate distribution cost allocation principles

yes

E4. Limit price shocks from distribution price increases

yes

E5. Phase out low fixed charge tariff regulations

Yes

E6. Ensure access to smart meter data on reasonable terms

Yes

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

yes

E8. Require smaller distributors to amalgamate

No not necessarily. Depends on situation

E9. Lower Transpower and distributors' asset values and rates of return

Yes absolutely

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

Yes

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

yes

F3. Give regulators environmental and fairness goals

Yes

F4. Allow Electricity Authority decisions to be appealed on their merits

Yes

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

yes

F6. Establish an electricity and gas regulator

Yes

G1. Set up a fund to encourage more innovation

yes

G2. Examine security and resilience of electricity supply

yes

G3. Encourage more co-ordination among agencies

yes

G4. Improve the energy efficiency of new and existing buildings

Yes