

From: energymarkets@mbie.govt.nz  
To: [Energy Markets](#)  
Subject: Electricity Price Review submission  
Date: Friday, 1 March 2019 4:19:01 a.m.

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**Name (full)**

Moepuke Church

**Company (if applicable)**

**Email**

9(2)(a)

**Contact number**

9(2)(a)

**Region**

Bay of Plenty

**Category**

Consumers, Consumer Groups and Advocates

**Do you accept these terms & conditions?**

Yes

**A1. Establish a consumer advisory council**

**A2. Ensure regulators listen to consumers**

**B1. Establish a cross-sector energy hardship group**

**B2. Define energy hardship**

**B3. Establish a network of community-level support services to help consumers in energy hardship**

**B4. Set up a fund to help households in energy hardship become more energy efficient**

Yes

**B5. Offer extra financial support for households in energy hardship**

Here's a idea Lines have been the number one known unexplained money thieving company North Island wide without any option for consumers to challenge the pathetic monthly bill we get charged. I wish there was an affordable solar panel of grid option was available for Turangi/Taupo.

**B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers**

**B7. Prohibit prompt payment discounts but allow reasonable late payment fees**

**B8. Seek bulk deals for social housing and/or Work and Income clients**

**C1. Make it easier for consumers to shop around**

**C2. Include information on power bills to help consumers switch retailer or resolve billing disputes**

**C3. Make it easier to access electricity usage data**

**C4. Make distributors offer retailers standard terms for network access**

**C5. Prohibit win-backs**

**C6. Help non-switching consumers find better deals**

**C7. Introduce retail price caps**

**D1. Toughen rules on disclosing wholesale market information**

**D2. Introduce mandatory market-making obligations**

**D3. Make generator-retailers release information about the profitability of their retailing activities**

- D4. Monitor contract prices and generation costs more closely**
- D5. Prohibit vertically integrated companies**
- E1. Issue a government policy statement on transmission pricing**
- E2. Issue a government policy statement on distribution pricing**
- E3. Regulate distribution cost allocation principles**
- E4. Limit price shocks from distribution price increases**
- E5. Phase out low fixed charge tariff regulations**
- E6. Ensure access to smart meter data on reasonable terms**
- E7. Strengthen the Commerce Commission's powers to regulate distributors' performance**
- E8. Require smaller distributors to amalgamate**
- E9. Lower Transpower and distributors' asset values and rates of return**
- F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services**
- F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission**
- F3. Give regulators environmental and fairness goals**
- F4. Allow Electricity Authority decisions to be appealed on their merits**
- F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers**
- F6. Establish an electricity and gas regulator**
- G1. Set up a fund to encourage more innovation**
- G2. Examine security and resilience of electricity supply**
- G3. Encourage more co-ordination among agencies**
- G4. Improve the energy efficiency of new and existing buildings**