# #18

# COMPLETE

Collector: Web L nk 3 (Web L nk)

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Q1 Overall, do you agree or disagree with [standard 1] Agree and proposed commentary?

Q2 Please provide any comments on [standard 1] and the proposed commentary.

Respondent skipped this question

Page 4

Q3 Overall, do you agree or disagree with [standard 2] and proposed commentary?

Q4 Please provide any comments on [standard 2] and the proposed commentary.

Respondent skipped this question

Page 5

Q5 Overall, do you agree or disagree with [standard 3] and proposed commentary?

Agree

Q6 Please provide any comments on [standard 3] and the proposed commentary.

Respondent skipped this question

Page 6

Q7 Overall, do you agree or disagree with [standard 4] and proposed commentary?

**Q8** Please provide any comments on [standard 4] and the proposed commentary.

However this example is really confusing and should be re-framed to make is very clear to advisers.

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Q9 Overall, do you agree or disagree with [standard 5] and proposed commentary?

Agree

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Q10 Please provide any comments on [standard 5] and Respondent skipped this question the proposed commentary. Page 8 Q11 Overall, do you agree or disagree with [standard 6] Agree and proposed commentary? Q12 Please provide any comments on [standard 6] and Respondent skipped this question the proposed commentary. Page 9 Q13 Overall, do you agree or disagree with [standard 7] Agree and proposed commentary? Q14 Please provide any comments on [standard 7] and Respondent skipped this question the proposed commentary. Page 10 Q15 Overall, do you agree or disagree with [standard 8] and proposed commentary? Q16 Please provide any comments on [standard 8] and Respondent skipped this question the proposed commentary Page 12 Q17 Overall, do you agree or disagree with [standard 9] Agree and proposed commentary? Q18 Please provide any comments on [standard 9] and the proposed commentary. agree wth Leve 5 as a mn mum. Page 13 Q19 Overall, do you agree or disagree with [standard **Disagree** 

10] and proposed commentary?

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**Q20** Please provide any comments on [standard 10] and the proposed comentary.

We should have min mum standards here for CPD as it sets a benchmark for advisers who do not do any training other than the Cert 5 for example. A Professional Development Plan is very useful to guide advisers on where their education gaps are and how to address these each year, therefore evidencing what they are doing and showing competence, knowledge and skilling support to date.

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**Q21** Overall, do you agree or disagree with [standard 11] and proposed commentary?

Agree

Q22 Please provide any comments on [standard 11] and the proposed commentary.

Down the ne a degree shou d be gained to keep up with the rest of the professional world.

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**Q23** Overall, do you agree or disagree with [standard 12] and proposed commentary?

Agree

Q24 Please provide any comments on [standard 12] and the proposed commentary.

Leve 5 cert f cate p us adv ce strands re evant sa good benchmark here

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Q25 Is there anything missing from the draft Code?

Unsure

Q26 If you answered yes, what is missing?

Respondent skipped this question

Q27 Do you have any feedback on the examples, or suggestions on other examples that should be included in the draft Code?

no

Q28 Is there anything else you want to say?

It's n ce and s mp e and shou d be easy to ra y a  $\,$  adv sers  $\,$  nto work ng w th n the code on th s bas s.

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Q29 Name

s 9(2)(a)

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Q30 Your role or professional title

Comp ance and Tranng Manager Mortgage Express

Q31 Individual or organisational submission This is a submission on behalf of an organisation (eg employer)

Q32 If you give financial advice... I am not an AFA, RFA or QFE

adviser

Q33 My organisation or I give the following types of advice...

My organisation or I do not give financial advice

**Q34** Organisation Name

Mortgage Express

Q35 Type of organisation

Other (please

spec fy):

we are a head group for Mortgage Adv sers n NZ

Q36 Size of organisation

Small firm (1-10 staff)

Q37 If there are other things we should know about you or your business that would provide context to your answers, please provide details below

Mortgage adv ce s our man strand of adv ce with general insurance and some personal insurance on a more imited basis.

Q38 Please indicate whether your submission contains any information that is confidential or whether you do not wish your name or any other personal information to be included in a summary of submissions.

p ease do not put my name on the subm ss on.

Q39 Please provide your contact details (email and/or phone number) This is the only question that requires an answer. This information would not be released publicly. We may get in touch with you in order to help us understand particular points from your submission.

s 9(2)(a)