

**From:**  
**To:**  
**Subject:**  
**Date:**

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**From:**  
**Sent:** Monday, 10 December 2018 12:18 p.m.  
**To:** Competition Policy  
**Subject:** Re unfair competition/ practices

Hi

I'd like to make a comment regards the unfair payment of invoices by large businesses to the work that small business operators carry out for them.

I am a sole trader and am contracted to clean the windows for a Nationwide high Street store in [redacted]. I used to invoice the shop who dealt with the invoice quickly and efficiently. As of June this year they have changed to their invoices being handled by a third party global company. It has taken them three months to pay my invoices from May-July and as of today's date (11/12/2018) I am awaiting payment for four invoices from October to December.

As a small business, this is unacceptable but there is no point in trying to chase these accounts as (from past experience) you just get told it'll get paid at some stage. This, in my view is unethical, the account should be paid within one month at the latest.

I hope this point is expressed to the committee looking into this as I'm sure I am not the only person having these issues.

Kind regards

[redacted]