

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Allan John Chandler

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

Kiwi's are being ripped off by these lowlife resellers. There should be a law providing buyers with a protection which includes both a cap on the price that is paid for the tickets ( in my opinion no more than 25% over the original ticket price) and in the event that the show that the ticket is bought for a complete refund of the amount paid to the consumer.

## Your views on the issues

### Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

As explained in the previous question protection for the consumer is the up most importance.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option B: Original sale price + 10%

### Why did you choose the option above? Please explain

It seems to be the fairest option to me as these resellers are making far too much money.

### More information disclosure: Do you agree with this option? Why or why not?

Yes I agree as I said in the previous comment ticket resellers make far too much and they know that if someone is desperate enough to attend an event they will pay what they charge.

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes ban them they are not needed.

**Joint industry-government actions: Do you agree with this option? Why or why not?**

Not sure.

**Are there other solutions that would work well?**

Only NZ based sellers should be able to sell tickets, no overseas selling by websites etc, the sellers should be required to have a physical address and building in NZ.