

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Anahera Lauterbach

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Negative experience is that tickets get sold out and relisted so quickly (within minutes), it is not fair.

I would not purchase resale tickets as I fear being scammed e.g. invalid/fake tickets.

Resale tickets are unaffordable.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

It is not fair to make a profit off of tickets.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

To cover expenses of getting the ticket to the consumer e.g. trademe fees/tracked postage etc

More information disclosure: Do you agree with this option? Why or why not?

Yes. To ensure seller is legitimate.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. To ensure genuine fans/customers have a fair chance to purchase tickets

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes

Are there other solutions that would work well?