

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Andrew Garrett

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Didn't purchase resale tickets recently due to multiple people commenting on being scammed already.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

There are generally tickets up for resale just after tickets have gone on sale, which means people are buying to make profit, and not sell tickets for events they can no longer attend.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

I don't see that buying and selling tickets should be a method of making money. It's about people being able to attend events.

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. I can't see any reason why bots would need to buy tickets unless it's to buy multiple tickets and resell at a profit, which I am against.

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?