

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Anne Ella Churcher

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Paid too much for tickets as hadnt noticed that id gone to a reseller website.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

It is corrupt and manipulative of consumers desire to see their chosen acts.

Your views on the options, and the pros and cons

Price cap on resale tickets:

I don't agree with a price cap

Why did you choose the option above? Please explain

I dont think reselling should be allowed other than individuals unable to attend. Max 4 tickets at cost.

More information disclosure: Do you agree with this option? Why or why not?

Yes

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes

Joint industry-government actions: Do you agree with this option? Why or why not?

Dont know

Are there other solutions that would work well?