

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Brendan Carroll

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

I have tried buying tickets online from ticketec. They sold out within a half an hour. Only to see the tickets resold on trademe for 2 to 3 times the value. Isn't that income?

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Yes it is about fairness and income tax.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option B: Original sale price + 10%

Why did you choose the option above? Please explain

Resale costs could be anything. Like airline fees.

More information disclosure: Do you agree with this option? Why or why not?

I am not concerned, it is more controlling the prices and who can resell.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. Also limit number of transactions on credit card numbers.

Joint industry-government actions: Do you agree with this option? Why or why not?

Not, industry would have fixed it by now.

Are there other solutions that would work well?

Make ticket sellers be responsible, for sorting the reselling of tickets. Refund once sold and a processing fee. Its all online so it should automatic due to AI