

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Brett Marsdon

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

## Your views on the options, and the pros and cons

## Price cap on resale tickets:

Option B: Original sale price + 10%

## Why did you choose the option above? Please explain

As the original purchaser will not receive a full refund it disincentivizes ticket scalping.

## More information disclosure: Do you agree with this option? Why or why not?

Yes, it's easier to make an informed decision if you have more information.

## Ban on ticket-buying bots: Do you agree with this option? Why or why not?

It seems to have been difficult ( and expensive ) in overseas attempts to do this. They will disappear if option B. above is selected.

## Joint industry-government actions: Do you agree with this option? Why or why not?

Not really core government business. Just pass legislation for Option B. and leave it at that.

## Are there other solutions that would work well?