

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Caroline Chapman

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Have paid very high prices for tickets that were held back by ticket agency

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Scalpers need to be outlawed

More information disclosure: Do you agree with this option? Why or why not?

Yes

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes

Are there other solutions that would work well?