

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Carolyn Ward

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

I want to object to the fact that when you google the site to buy tickets the first site that come up is Viagogo. It is so easy not to check the url and just go ahead and purchase tickets before you realise what you've done.

## Your views on the issues

### Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option B: Original sale price + 10%

### Why did you choose the option above? Please explain

### More information disclosure: Do you agree with this option? Why or why not?

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

### Joint industry-government actions: Do you agree with this option? Why or why not?

### Are there other solutions that would work well?