

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Colin Ennor

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I know someone who has experienced a problem

Please share your experiences, either positive or negative

Friends and family have inadvertently purchased tickets from resellers that have shown at the top of search engines when looking for tickets. This can be very confusing and concerning for most people

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

I believe that reselling tickets is a scam and anyone that sells tickets that they can no longer attend, should be only able to sell them at face value or less. Why should people profit from selling tickets for a higher price

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Because there is no reason that people should make a profit from selling tickets that they can no longer use. Otherwise, what is stopping people doing this for a living ?

More information disclosure: Do you agree with this option? Why or why not?

Unsure

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

agree to ban, what is their purpose ?

Joint industry-government actions: Do you agree with this option? Why or why not?

Agree, it will; take a joint effort

Are there other solutions that would work well?