

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Darren Anaru Green Whiu

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Ticket sold out, but there are a lot being sold online for stupid prices.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Ban rip off sites like viagogo. They make NZ a worse place and they rip us off.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

That's what I would do and have done in the past: when I was unable to use my tickets, I would sell them for no profit and accept the loss, if any.

More information disclosure: Do you agree with this option? Why or why not?

I agree. Be honest, upfront and helpful. Don't lie.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes, absolutely. They rip us off and it's unfair.

Joint industry-government actions: Do you agree with this option? Why or why not?

Working with others to solve problems is good.

Are there other solutions that would work well?