

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

David Simes

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I know someone who has experienced a problem

Please share your experiences, either positive or negative

Unable to purchase tickets directly from the event organiser at the original price.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

If an individual genuinely has purchased tickets and is unable to use them, then it should be possible to recover the cost. It should not be possible for scalpers to purchase tickets in bulk (and restricting individuals from purchasing at original price) with the sole purpose of reselling at a profit.

More information disclosure: Do you agree with this option? Why or why not?

Yes. The event organisers do not benefit from inflated scalpers tickets and neither do the people who want to attend the event.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. It is fundamentally unfair.

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?