

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Dawn Richards

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I am aware it is a major problem. Viagogo should gogo

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

People are being treated unfairly and being ripped off

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

These companies are ripping people off and making huge profits

More information disclosure: Do you agree with this option? Why or why not?

Yes they should give more information about terms

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Tickets should be available for everyone not gobbled up to sell for a huge profit

Joint industry-government actions: Do you agree with this option? Why or why not?

Industry and government need to work together. Without government nothing will get done

Are there other solutions that would work well?

Limit purchases to real people and limit the numbers of tickets to 4. Be fairer to everyone. Lower the price of tickets to be affordable