

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

I had limited experience on buying tickets online. I purchased tickets for a rugby game (Game of two halves). The first site shown looked authentic to a unsuspecting person. As I was not sure how much tickets to these game and the pressure the site puts you on by flashing that tickets are selling fast. resulted in myself paying for these tickets at more than four times the original price. I pride myself on being quite cautious on online site's. this site is targeting for exactly this kind of person. Once you realise you have been dubbed and start making enquiries you find out that probably will not gain entrance to the venue. this all causes a huge amount of stress, this site is just wrong on all levels

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your views on the options, and the pros and cons

Price cap on resale tickets:

Why did you choose the option above? Please explain

I have not chosen an option as I do not feel I am in a position to to choose with my limited experience

More information disclosure: Do you agree with this option? Why or why not?

Yes but would have to be clear and precise that everyone could understand

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?