

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I had a positive experience

Please share your experiences, either positive or negative

I purchased two tickets to Pink on Trade Me. The tickets looked okay and checked with the booking office/ticket office at Spark Arena at other show was attending prior to the Pink concert and was advised that the tickets were genuine.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

If the tickets were false I was unsure if I could get my money back, but via agogo selling the tickets I would not buy anything off of them.

Your views on the options, and the pros and cons

Price cap on resale tickets:

I don't agree with a price cap

Why did you choose the option above? Please explain

It should be the same price as the selling brought them for.

More information disclosure: Do you agree with this option? Why or why not?

Yes. You might be told incorrect information.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

No sure what they are. They sound funny.

Joint industry-government actions: Do you agree with this option? Why or why not?

Government should be able to take these people to court.

Are there other solutions that would work well?

No.