

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Dick van den Oever

Organisation (if applicable)

Captured Essence

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Eminem concert in Westpac stadium 2 March 2019. Great concert! BUT angry that the afterparty's programme which was released 1 day before the event said that Eminem would have NO appearance at the rap battle at Red Square club in Wellington. We paid a massive amount (\$75 per person) to get in, AND at the door people without tickets only had to pay \$5 to get in. What a scam organiser TegDainty!

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

If ticket sellers are not bound to rules they can scam and make huge profits.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Why did you choose the option above? Please explain

This doesn't apply to my claim.

More information disclosure: Do you agree with this option? Why or why not?

This doesn't apply to my claim.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

This doesn't apply to my claim.

Joint industry-government actions: Do you agree with this option? Why or why not?

yes

Get this monitored and regulated

Are there other solutions that would work well?

no