

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Elise Le Noel

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

## Please share your experiences, either positive or negative

I brought my husband and myself tickets for Kevin Hart off viagogo and was told later on by someone that my ticket was a resale ticket

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

It's horrible that people spend their hard earned money on something they really want to go to just to be let down.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

### Why did you choose the option above? Please explain

### More information disclosure: Do you agree with this option? Why or why not?

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

### Joint industry-government actions: Do you agree with this option? Why or why not?

### Are there other solutions that would work well?