

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Fred Carnice

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

## Please share your experiences, either positive or negative

I bought a concert tickets from Viagogo website but was charged too high compared to tickets sold at ticketmaster

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

I believe that there should be regulation regarding overseas ticket selling websites like Viagogo. They should not be charged too high and that their ticket price should be competitive with local or domestic resellers.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option B: Original sale price + 10%

### Why did you choose the option above? Please explain

I believe that a 10% above the original price is fair enough.

### More information disclosure: Do you agree with this option? Why or why not?

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yup, we should ban them as they are hoarding tickets and reselling them on other websites at a very high price. There should be a consumer police, catching these crooks who are taking advantage of reselling these tickets, arresting them and issuing a hefty fine.

### Joint industry-government actions: Do you agree with this option? Why or why not?

Yup, as I have mentioned above, there should be a consumer police or watch-dog to monitor these unscrupulous actions.

**Are there other solutions that would work well?**

Ban viagogo here in new zealand.