

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Gary Beecroft

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

We bought tickets on line from Viagogo that were 3x the NZ price and the tickets didn't exist

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

The problems serious enough to require changes to the law or industry practices

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option B: Original sale price + 10%

Why did you choose the option above? Please explain

It seems fair

More information disclosure: Do you agree with this option? Why or why not?

Yes, cannot make a decision without good information.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Ban ticket buying bots. yes Ban ticket buying bots. yes Ban ticket buying bots.

Joint industry-government actions: Do you agree with this option? Why or why not?

Of course it requires joint industry action, the industry is part of the problem, they don't regulate and don't care who buys the tickets, no quality control and no service delivery.

Are there other solutions that would work well?

Get it done.