

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Heidi Oliver

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Because profit shouldn't be the main motivator on resale. It's fair for resale costs to be recovered but those should be genuine costs - not inflated costs.

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?