

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Hugh Leslie Webb

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

## Please share your experiences, either positive or negative

I object to the on-cost for what is an automated process involving little or no manpower (once it has been set up). In my view it is a skimming business.

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

It needs to be reined in at a central government level.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option C: Original sale price + resale costs

### Why did you choose the option above? Please explain

A straight percentage is too much. Any fee should be flatter than that. The initial information you provided said \$10, this question says 10%. Which are you proposing?

### More information disclosure: Do you agree with this option? Why or why not?

Agreed.

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Agreed.

### Joint industry-government actions: Do you agree with this option? Why or why not?

Agreed.

**Are there other solutions that would work well?**