

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Was stunned to eventually discover I was not on an official site. Basically fraud

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

This is fraudulent activity. You're tricked into thinking you're on an official site.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

The practice of buying tickets solely for resale should be illegal. If you need to get rid of a ticket bought with good intentions then getting back what you paid for it should be compensation enough.

More information disclosure: Do you agree with this option? Why or why not?

No opinion

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. Not sure what a ticket bot is but sounds like it goes against my point that the practice of buying tickets solely for resale should be illegal.

Joint industry-government actions: Do you agree with this option? Why or why not?

No. Should be govt. only actions. Industry can't be trusted.

Are there other solutions that would work well?

Shut down ticket reseller sites.