## Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Jennifer marie Bovaird

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I have always try to purchase the original tickets but have missed out because of ticket scalpers

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

I think company like vigagogo needs to be blocked from new Zealand

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

I think there should be no profit in reselling tickets

More information disclosure: Do you agree with this option? Why or why not?

Yes i agree you need to know all the info when your buying ticket

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes it is hard enough as it is to buy tickets

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes

Are there other solutions that would work well?

Jusy block the vigagogo site