

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Jennifer Stevens

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

I have wanted to buy resale tickets but did not because of not trusting the seller or too expensive

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

Too many people or organizations like viagogo buy tickets only for resale stripping genuine fans from purchasing

## Your views on the options, and the pros and cons

## Price cap on resale tickets:

Option C: Original sale price + resale costs

## Why did you choose the option above? Please explain

Because you are then not selling at a loss and will get all your money back which should be fine if you cannot go to the event for some reason.

## More information disclosure: Do you agree with this option? Why or why not?

Yes more information is always helpful

## Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Absolutely, no need EVER to have bots buying tickets

## Joint industry-government actions: Do you agree with this option? Why or why not?

Yes although I fear self regulation may not work

**Are there other solutions that would work well?**

Just stop the use of bots and anyone or any company buying for the pure reason of on selling