Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I would rather go without buy a ticket than paying over the face value for a ticket, but you hear time and time again about how people get ripped off buying tickets, it is so sad as when I grew up you could just buy a ticket, not many were ever sold out.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

We need a law change so that all people can afford to go and see a show/band that they love without it costing an arm and leg over the face value. You should not be able to sell tickets for more than what you have paid for them which should include any fees etc

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option B: Original sale price + 10%

Why did you choose the option above? Please explain

The price on the ticket won't include what you had to pay in fees and a price you will have to pay to resell it, I think if you couldn't go to a concert/band you should not lose money... but I don't want to see people make profit out of reselling tickets either so i do think it is very important to have a price cap!

More information disclosure: Do you agree with this option? Why or why not?

I agree with have a price cap, whatever it maybe..

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

yes, not sure what a bot is but am guessing a team of people that just buy up tickets intending to resell them?

Joint industry-government actions: Do you agree with this option? Why or why not?

yes, this might be the only way things can change

Are there other solutions that would work well?

i like the idea of a price cap, and a limit on the number of tickets one person can buy.