

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Joanne Whapham

Organisation (if applicable)

Submitter category

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Many people have been out of pocket due to the scalping of tickets and this needs to stop

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option B: Original sale price + 10%

Why did you choose the option above? Please explain

It seems fair

More information disclosure: Do you agree with this option? Why or why not?

No

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes it is unfair and unreasonable

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes as this part of the industry needs regulations to benefit both the public and honest ticket sellers

Are there other solutions that would work well?

Not that I can think of