

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I know of people who have purchased tickets from a reseller and paid more than the printed ticket price. This is something I would never do as I do not believe it should be allowed.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Resellers should not be allowed to sell the tickets for more than their printed price plus actual costs in purchasing.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Because this option would stop any person purchasing any ticket just to make a profit

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

If the Option of Original Sale Price plus resale costs was the law then there would be no ticket-buying bots.

Joint industry-government actions: Do you agree with this option? Why or why not?

I have purchased Resale tickets for a Concert in USA and it would have been great to know that the laws are the same abroad as in New Zealand

Are there other solutions that would work well?