

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Kelly Jensen

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Tickets for big events sell out almost immediately then appear in large quantities at inflated prices on resale websites within minutes.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your average Kiwi should only have to compete with other individuals to get tickets for personal use not companies trying to make money off already expensive tickets by ripping us off.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

Because it's reasonable for the consumer

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?