

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Kirstan

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

Due to the dangers of ticket resale, both fraudulent and/or overpriced I am reluctant to buy any tickets from a third party

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

Ticketmaster resale seems the only viable way to buy third party tickets at the moment without the risk of being scammed but they should only be able to sell at face value and not inflated prices, some of the prices on there are ridiculous

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option C: Original sale price + resale costs

### Why did you choose the option above? Please explain

only fair option and should only be a minimal admin fee, to stop scalpers buying excess tickets in the first place

### More information disclosure: Do you agree with this option? Why or why not?

yes I agree a cap is necessary

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

yes. tickets should only be purchased for personal use

**Joint industry-government actions: Do you agree with this option? Why or why not?**

yes, definitely necessary

**Are there other solutions that would work well?**