

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Lana Carissa Alloway

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

## Please share your experiences, either positive or negative

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

## Your views on the options, and the pros and cons

## Price cap on resale tickets:

Option B: Original sale price + 10%

## Why did you choose the option above? Please explain

That seems to be fair to customer and seller.

## More information disclosure: Do you agree with this option? Why or why not?

## Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes, it put individual buyers and re-sellers on an even playing field.

## Joint industry-government actions: Do you agree with this option? Why or why not?

Yes, if it means whatever law changes occur are more effective and can be enforced better.

## Are there other solutions that would work well?