

# Submission in response to consultation on ticket reselling in New Zealand

## Name (full)

Llewellyn Lorn Giles

## Organisation (if applicable)

## Submitter category

Individual consumer

## Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

## Please share your experiences, either positive or negative

They were not valid and I was turned away.

## Your views on the issues

## Are these problems serious enough to require changes to the law or industry practices?

Yes

## Tell us what you think

Scalping / resale should be banned completely other than genuinely passing them on for original cost.

## Your views on the options, and the pros and cons

### Price cap on resale tickets:

Option C: Original sale price + resale costs

### Why did you choose the option above? Please explain

Its the only way to kill off scalping and ensure people have a fair opportunity to get tickets

### More information disclosure: Do you agree with this option? Why or why not?

Absolutely - full disclosure is a must!

### Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes - Make it fair for people. Money making out of ticket sales should be completely banned

### Joint industry-government actions: Do you agree with this option? Why or why not?

The problem needs solving - If this is the way it has to happen then so be it. I would say the industry has shown to be ineffective and the government should just manage the situation.

**Are there other solutions that would work well?**

Please make this problem go away. Changes cannot happen soon enough to protect consumers!