

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Lorraine Flowers

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

We bought tickets to a concert on vaigogo and luckily we got in but we were so worried we had been ripped off after the fact

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

I think tickets should be for sale at the current rate and there should be no scalpers

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

It's only fair if you needed to sell the ticket because you could not make it then you get your original costs back plus any other costs to sell it

More information disclosure: Do you agree with this option? Why or why not?

Yes

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes need to be fair for all

Joint industry-government actions: Do you agree with this option? Why or why not?

Sounds fair

Are there other solutions that would work well?