

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Lucy Carthew

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I had a positive experience

Please share your experiences, either positive or negative

I have bought a ticket from ticketmaster's resale site and it worked

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Many more uneducated people are ripped off and buying in good faith by sites like viagogo. I see law changes as being the only way to protect people who continue to be scammed

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

I dont think people should be making profit on re selling tickets. It stops them being resold for genuine purposes

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Real people should be the only ones who are able to buy tickets. It's not fair having a human going up against a bot

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?