

# **Submission in response to consultation on ticket reselling in New Zealand**

## **Name (full)**

Mark Dunwell

## **Organisation (if applicable)**

## **Submitter category**

Individual consumer

## **Have you experienced problems with ticket resale?**

Yes, I have personally experienced a problem

## **Please share your experiences, either positive or negative**

We paid 10 x the retail price of the ticket.

## **Your views on the issues**

## **Are these problems serious enough to require changes to the law or industry practices?**

Yes

## **Tell us what you think**

You should not be allowed to make a profit from on selling tickets

Only allow to buy 6 tickets at once in one transaction

Travel agents or alike should be allowed to make a reasonable booking fee on top of the ticket price but this should be transparent to the customer.

Get trade me & other on line resale sites to set the same standard by not being allowed to sell aboth the ticket value.

## **Your views on the options, and the pros and cons**

**Price cap on resale tickets:**

Option C: Original sale price + resale costs

**Why did you choose the option above? Please explain**

Only fans of the sport or concert should buy the tickets, & if they can't go for what ever reason, they should be able to sell the ticket on for 2hatvthey paid to another fan at the same price + any extra costs, fee's & postage

**More information disclosure: Do you agree with this option? Why or why not?**

Yes

**Ban on ticket-buying bots: Do you agree with this option? Why or why not?**

Yes

**Joint industry-government actions: Do you agree with this option? Why or why not?**

Yes

**Are there other solutions that would work well?**

Why let overseas agents / business buy bulk lots of tickets to resell in the New Zealand market just to make a profit.

This should be band.

Kiwis looking out for kiwis!

And I'm sure this pisses of the Artist's as well.