

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Marylin Reid

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Bought two tickets through viagogo for a Maori all black vs lions football game in Rotorua. We ended up paying well over a hundred dollars per ticket. My daughter, who lives in Rotorua, paid around sixty five dollars per ticket for the same seating area.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

I think a change to the law is long overdue.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

I think it is fair enough to resell tickets at the price you paid for them if you find you can't make your venue due to unexpected circumstances, but I think it is a rip-off to sell at a highly inflated price.

More information disclosure: Do you agree with this option? Why or why not?

I agree with this, it is only fair

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

I agree with this as genuine ticket buyers miss out when greedy people buy lots of tickets to resell for profit.

Joint industry-government actions: Do you agree with this option? Why or why not?

I agree with this as we need people with more power than the average person has to enforce this.

Are there other solutions that would work well?

Just stick to a certain amount of tickets per head, maybe two, as long as people are just buying for friends or family.