

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Mary-Robyn Clement

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Tried to purchase Elton John and Metallica tickets and missed out on both. The Metallica tickets were on trade me immediately they were sold out at twice the price!

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Follow Australia's led and stop these scalpers making it fair to all of us. Tickets that can only be resold through the original vendor for genuine reasons, at the original purchase price, make it illegal for the likes of trade me to allow re-sale on their sites.

Why should we miss out because there are greedy people out there trying to make money?

Same goes for dodgy websites selling the tickets that are not real or sell at exorbitant prices, sites such as Via a go-go

I feel very strongly about this - MAKE IT FAIR FOR ALL OF US

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

People who have genuine reasons for resale will not be endeavoring to make a profit, they will be more than gratified to have their costs covered. Why add 10% that defeats the whole purpose of what we would like to achieve here.

More information disclosure: Do you agree with this option? Why or why not?

Yes. The more aware we are of the true facts the more understanding we can be

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. Restrict all trading should be through the original trusted vendor so unscrupulous people cannot take advantage of those who desperately want to attend

Joint industry-government actions: Do you agree with this option? Why or why not?

Yes, obviously the industry has done nothing so far to stop the issues and if it takes government intervention then so be it.

Are there other solutions that would work well?

I believe the Australian model works well